WFP Performance Management and Accountability

Interactive information space on the margins of the annual session of the Executive Board

Staffed Monday to Friday, 10–14 June, 8:30–9:45 and 13:00–14:45

Red Tower Exhibition Area by Red Café, WFP headquarters

You are kindly invited to join the Performance Management and Monitoring division (RMP) at their exhibition to find out more about the World Food Programme's (WFP) key accountability products including: the Integrated Road Map (IRM) Country Strategic Plan (CSP) Data Portal; the Annual Performance Report (APR) 2018; and the new digital Annual Country Reports (ACRs).

Context and description of products

The RMP division demonstrates WFP's effectiveness, efficiency and economy in achieving zero hunger by 2030. The division sets guidance and provides evidence-based products, tools and analysis across the three steps of the performance cycle: planning, monitoring and reporting. RMP will host an information fair to showcase three key accountability products that tell the story of how WFP performed last year:

- **IRM Country Strategic Plan Data Portal**: Provides access to transparent programme, financial and performance-related information on Executive Board-approved CSPs and Interim CSPs.
- **Annual Performance Report:** WFP's primary accountability tool used to report on results achieved by the organization globally on a yearly basis.
- **Annual Country Reports:** Prepared by all country offices to inform donors how their funds were used and which results were achieved in each country.

In addition, the Technology Division (TEC) will present two strategies that support RMP's accountability products:

- **Human-Centred Design (HCD)**: A simple but novel approach to product development at WFP. With HCD, end users are treated as stakeholders in the development process. Their feedback is leveraged at key points during development to drive solutions that are efficient, easy to use and enjoyable. HCD has been applied in the development of the Annual Performance Planning Automation Project and the Business Mapping Process.

- **Agile Development**: A new way to spearhead solutions at WFP. While similar to HCD, Agile prioritizes flexibility and evolution of the end product via regular consultations with collaborative, self-organizing and cross-functional teams throughout the development process and beyond. Both the CSP Portal and ACR Web Report were developed with this method in mind. By applying principles of Agile Development, teams were able to release tested, refined and scaled-up products.

Objectives

This event is an opportunity for Executive Board members to explore and interact with data in the CSP Data Portal, APR and ACRs. Members will gain insights into how they can access this data on corporate platforms to find out more about WFP's results both globally and at country level. More specifically, the event will:
- Raise awareness of the steps WFP is taking to enhance accountability and transparency towards the people it serves and those that provide funds.
- Familiarize Executive Board members with information found in the CSP Data Portal and demonstrate how it supports them prioritize resource allocations.
- Provide a snapshot of results achieved by WFP last year through video interviews and an interactive

game.
- Introduce the new digital ACR web-based platform and its key benefits.
- Demonstrate to Executive Board members how accountability products can be accessed on corporate platforms.
- Gather feedback from Executive Board members to refine products.

Organization of interactive display includes:
Two introduction panels with title of information fair.

Road sticker from Red Tower elevator bank to information fair with five key questions about WFP's performance.

Space divided into four areas:

Area 1: Annual Country Reports
- One 30-inch screen controlled by one staff displaying one sample digital ACR
- One iPad displaying an ACR
- One double-faced poster on the key benefits of the new digital ACR and Year in Review
- One desk and one bench

Area 2: Country Strategic Plan Data Portal
- One 30-inch screen controlled by one staff displaying CSP Data Portal
- One iPad displaying CSP Data Portal
- One double-faced poster on CSP Data Portal and Year in Review
- One desk and one bench

Area 3: Annual Performance Report
- One 50-inch screen with headphones displaying interviews with country office focal points on their key achievements last year
- Two iPads with stands displaying the interactive APR quiz
- One double-faced poster on the APR quiz and Year in Review

Area 4: TEC corner
- Two posters on Human-Centred Design and Agile Development
- One monitor and PC

Further details on the set-up can be seen in the Accountability Exhibit Floor Plan document.

Handouts: Booklet on key statistics and country-specific context.