

SAVING
LIVES
CHANGING
LIVES



WFP SCOPE

Know them better, to serve them better.

SCOPE is **WFP's beneficiary information and transfer management platform.**

Its functionalities and capabilities facilitate our work by making our daily tasks easier and more efficient. The data stored in it can be used to identify trends, emerging needs and issues, allowing us to know the people and the context, so we can adapt and provide a more meaningful service.

SCOPE helps us enhance the impact of our operations by ensuring the right person receives the intended benefit, at the right time, in the best way.



Beneficiary Information Management

Store individual and household data you need to carry out your operations in SCOPE to have a unique and organised repository. This allows you to easily access the data, giving you a comprehensive view of the people you are serving. You can also manage the data and enrol people/households in one or more interventions you are running in SCOPE.

Data may include name, age, gender, household size, location, etc. SCOPE can also store biometric data (photos, fingerprints and iris). You can register new data or import data from existing sources. Offline registration is supported; connectivity is required at a later stage to sync the data to the platform.



Transfer Management

SCOPE facilitates the secure management of an intervention from its creation to the delivery of assistance. It supports all of WFP's transfer modalities: cash-based transfers, commodity voucher and in-kind.

Through it, you can securely transmit files that instruct the actors who distribute the benefits (such as cooperating partners, banks, mobile network operators, remittance agents, etc.) on what to give whom and when.

The same person/household can be assisted simultaneously through different interventions, even from external parties like UN agencies or INGOs running their own programmes.

In order to more effectively reach affected populations in crisis and development contexts, WFP is expanding its use of technology and data, digitising its operations to better serve those in need. This enables: enhanced assurance that the

intended benefit has been given to the right person; secure management of data so each person's data is protected and; the empowerment of the people we support to address their needs with greater dignity and choice.



Assurance

Due to its automated processes, SCOPE enforces assigned user roles and segregation of duties between staff and functional units. It also provides traceability of all the actions you perform within it.

SCOPE enables people's identity verification by matching both biographical and biometric data in the platform. This raises any potential duplicates and helps confirm the claimed identity at the time of benefit collection.

Based on use and context, SCOPE provides you with different levels of tracking of the delivery of the assistance.



Insights

The operational data in SCOPE can be used to create highly granular reports. The standard dashboards never show any Personally Identifiable Information.

These reports provide near to real-time insights into operations that enable you to make data-driven decisions and adapt your programmes accordingly.

Keeping the safety of the people we serve at heart, SCOPE is constantly evolving to ensure privacy and protection when managing personal data. Data is encrypted and SCOPE is hosted in UNICC data centres, meaning data is secure.

SCOPE BENEFITS

1. Work offline in the field: reach people even in the most remote locations. You only require connectivity for syncing purposes, which can be done at a later stage.
2. Save people's time: once a person is registered, the data can be linked to many different interventions through time. This means you have to register people only once.
3. Protect people's benefits: SCOPE helps ensure that you deliver the intended benefit to the right person, at the right time, in the best way.
4. Adapt to people's needs: use the data collected in SCOPE to understand trends, emerging needs and the context. You can use these insights to adapt your programme accordingly.
5. Increase accountability for the people and your donors: SCOPE reduces the opportunity for human error or fraud by implementing the standard segregation of duties, enforcing automated processes and limiting access to specific data only to granted users.
6. Customise SCOPE to fit your needs: SCOPE is flexible; upon consideration and feasibility, it can be tailored to the country-specific context and operational needs.



DELIVERY SOLUTIONS POWERED BY SCOPE

SCOPE offers a number of card-based solutions to further facilitate the delivery of your assistance and enhance your programmes. These are **optional** and require additional hardware.

SCOPECARD

A smartcard-based solution that can be used as a digital delivery mechanism when local financial service providers are not available or, as a verification and/or tracking mechanism at the time of benefit collection.

Each SCOPECARD has the capacity to hold multiple "wallets". Multiple actors, internal and external to WFP, can create their own "wallet" in SCOPE, through which they can upload programme-specific e-vouchers to a single card.

The solution is designed to work offline in the field.

If necessary, it can be enhanced with biometrics (photos, fingerprints and iris).

SCOPECARD LIGHT

An alternate but more limited solution to SCOPECARD.

Unlike SCOPECARD, this solution consists of plastic cards without a chip that cannot store digital information. The solution is therefore limited in the flexibility of its use.

Typically, SCOPECARD Light is used for verification and attendance tracking purposes, where the card is a functional ID, recognised by WFP.

SCOPE CODA

A smartcard-based solution that can be used for programmes that require on-demand assistance and monitoring like malnutrition treatment.

Based on programme-specific assistance eligibility parameters and relevant information the solution automatically computes what assistance to provide. It also provides field staff with on-the-spot access to digital records to monitor the progress of the programmes.

For more information, please contact wfp.scope@wfp.org