

Office of the Inspector General *Executive Board COVID-19 Implications for WFP Internal Audit Workplan*

SAVING LIVES CHANGING LIVES

July 2020

COVID-19 Assurance Considerations

Two key principles since April 2020:

Principle 1 – Be supportive

Limit our requests on field and HQ operations through:

- Postponing all country office audits planned in Q2 through Q4 with the possibility of rescheduling only if travel restrictions ease
- Other Headquarters assignments delayed to address Division Directors' conflicting priorities and pressure on staff

Principle 2 - Focus on assurance over new risks, key controls and systems

- Revised assessment of the control and risk environment
- Real-Time Assurance on COVID-19 response
- Maintain work related to workplace culture and the Comprehensive Action Plan (CAP)
- Focus on data-driven work and other remote auditing techniques (SCOPE)

COVID-19 – Impact on Assurance Work Plan as of June 2020

Planned (8):	Fieldwork (1):	Drafting report (4):	Completed (5):	<u>New (3):</u>
 Business Continuity Planning and IT 	Reassignment process	Insurance Function	Myanmar operations;	SCOPECOVID-19 Real
remote working	process	CBT PIR (FRA	 DRC operations; 	Time Assurance
solutions		and design only)	Liberia Follow-up;	Promotion
• LESS		Social Media	Beneficiary Data	process
• UNHRD		Monthly	mapping;	
Fund management		Financial	School Feeding PIR	
Asset management		Closure		
Procurement G&SRBP				
 PIR Commodity 	Cancelled or Destroaned (17):			
Management	 <u>Cancelled or Postponed (17):</u> Country Audits – Afghanistan Bangladesh Cameroon Burkina Faso Somalia Diibouti 			
management	 Country Audits – Afghanistan, Bangladesh, Cameroon, Burkina Faso, Somalia, Djibouti follow-up, Jordan, Lebanon, Algeria, Malawi, Colombia 			
	 Other – NGOs, Consultants management, Modalities and mechanisms determination, 			
	Environmental Management Framework, Innovation Accelerator, WINGS configuration			
WED				



COVID-19 Real-Time Assurance Reviews

May 2020

October 2020

1. Objectives

- Assess the governance and design of the frameworks in place for the COVID-19 emergency
- Identify areas where controls may necessarily have been amended or waived, and assess actions taken to keep risks at a reasonable level in the context of the emergency
- Issue "Real-Time Assurance Information Notes" aimed to provide live assurance in a nimble and agile way to support the organization as it responds to the COVID-19 emergency

2. Reporting

- Quick notes to management on issues identified and conclusions
- **Capping audit report** for public disclosure towards the end of 2020 thereby providing visibility to the EB and other stakeholders on assurance work carried out
- Capping report will use information notes as evidence base, but will not be a simple consolidation it will aim to provide assurance on the overall management of the emergency response, how improvements have been integrated on-the-go and identify thematic/pervasive issues and lessons learned.



Monitoring COVID-19 Risks and Controls

Over 120 guidance documents

issued by the organization since the emergency started

Guidance reflects efforts of the organization to adjust programme/operations and sustain operations, while ensuring beneficiaries/staff safety

Unit issuing .. OSC PRO Other units FIN No info EME SEC OTF PPR UN VAM CBT CO/RB 0 2 4 6 8 10 12 14 16 18 20 22 24 26 28 30

Data and information from the field show:

- Increased exposure scale up of operations, and increased complexity with COs expanding their portfolio of activities and delivery modalities/mechanisms
- **Control activities are being adjusted** for example: move to remote monitoring, remote assessments and performance management of vendors and partners, biometrics authentication
- Not all COs exposed proportionally by risk impact x likelihood



Getting a clearer view on risks and areas for assurance in the next 3 months for further insights



Current and Other Areas of Work

GLOBAL HUMANITARIAN RESPONSE PLAN COVID-19

WFP Global Common Services

Governance

Supply chain

Aviation (cargo/pax) Hubs and logistics

Telecommunications

ETC

Medical services

MEDEVAC

Medical items

Food security



WFP Global Response to COVID-19: June 2020

WFP's Global Response

Emergency protocols

Assessments and monitoring Needs assessments Remote monitoring

Programme Direct implementation vs technical assistance Data and social protection systems

Supply chain CBT scale-up and delivery mechanisms Local food purchases

CO operations



OIGA areas of work – real time assurance

Enabling functions

Budget management 🗸

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Funding

Trust Fund

Staffing capacity

Asset management

Data and information

2LOD* and oversight

Staff welfare

*2nd Line of Defense

IT

Coordination of the Third Line of Defense

To ensure complementary assurance over WFP operations in a cost-effective manner, the Offices of Evaluation, Internal Audit, and the External Auditor coordinate activities by:

- Discussing and coordinating their approach to the COVID-19 emergency response
- Exchanging on the areas of concern/risks identified
- Exchanging on coverage and approach

For example, Internal Audit shares an update on the areas covered by the Real-Time Assurance activity and Terms of Reference for the various reviews.

This coordinated approach is long-standing, with plans shared across all 3rd LOD leaders annually and as updated.

