

**World Food
Programme****Programme
Alimentaire
Mondial****Programa
Mundial de
Alimentos****برنامج الأغذية
العالمي**

10 April 2017

Internal Audit of WFP Operations in Jordan – AR/17/08

Management Comments

WFP Management appreciates and welcomes the audit observations made by the Office of the Inspector General (OIG) in its audit report of WFP's operations in Jordan (AR/17/08) covering the period 1 August 2015 to 31 October 2016. Management has agreed the audit observations and is implementing the agreed actions.

Management takes note of the positive practices and initiatives identified in the report in relation to the control environment, especially those related to enhancement of standard operating procedures for cash-based transfers. These include clear segregated responsibilities across functional units, overseen by the cross-functional CBT steering committee; and roll-out of WFP's corporate digital platform (SCOPE) to support registration and management of beneficiary identify information.

The country office has established an oversight committee comprising of heads of units, tasked with ensuring all agreed actions are satisfactorily implemented and completed within the agreed timeframe. With reference to the high-risk observation, Management will ensure *inter alia* the provision of monthly reports by the financial service provider to carry out the reconciliation process; this will be strengthened by aligning monthly reconciliation with advanced tools used by the country office and defining a methodology for managing the monthly process.

Implementation of agreed actions is underway and Management expects to address all audit observations by the end of June 2017.