25 July 2017

Internal Audit of Management Performance Indicators and Supporting Information Systems in WFP (AR/17/12)

Management comments

WFP Management takes note of the audit observations made by the Office of the Inspector General (OIG) in its audit report of Management Performance Indicators and Supporting Information Systems in WFP (AR/17/12), focused on the period 1 January to 31 December 2016. Management is implementing the agreed actions.

Management welcomes the description of positive practices and initiatives within the control environment and activities related to management performance, including adoption of best practices and improvements in the performance management framework. However, as the period of the audit (January – December 2016) focused on the 2014 - 2016 Management Performance Framework (MRF), positive practices and initiatives related to the development and implementation of the 2017-2021 Corporate Results Framework (CRF) in terms of management performance could not be adequately captured within the audit findings.

Management welcomes the observations and agreed actions and expects to address them by the end of June 2018. A number of the actions are already being addressed in the context of implementation of the Integrated Roadmap, including employing a rigorous methodology to develop and review CRF management performance indicators, establishing a standardized template for the indicators, and keeping records of changes to the indicators. A revised performance planning approach that takes into account the criteria for demonstrating Value for Money is being developed to support planning, monitoring and reporting at all levels. A review of current gaps in information and analysis for performance management will be undertaken and a roadmap will be developed to consolidate and automate, as appropriate.