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Internal Audit of SCOPE IT General and Application Controls (AR/17/18)

Management Comments

WFP Management acknowledges the findings of the 2017 of Internal Audit of SCOPE IT General and Application Controls and conclusion of "partially satisfactory/some improvements needed" by the Office of the Inspector General. WFP Management is fully committed to implement the agreed actions to remedy any limitations.

WFP Management recognises that the audit notes the positive practices, such as: the designated resources dedicated to development and support of the SCOPE application, with presence in multiple locations, regularised SCOPE customisation, and mitigation of risks associated with the inconsistent roll-out. WFP Management also recognises that these factors significantly increase WFP's control over beneficiary data security and provide for the increased transparency and consistency in beneficiary information management. WFP Management acknowledges that SCOPE allows for further benefits that are not available in third-party of WFP legacy systems, such as support to the entire intervention lifecycle, option to be tailored to manage programmes across different modalities, and to serve as the data foundation for verification, tracking and operation decision-making.

WFP Management is keen to initiate and support actions required to address the issues highlighted in the report, such as strengthening of the certain controls related to user and role management, segregation of duties, and data verification.

WFP Management foresees full implementation of the agreed actions as per the timelines specified in the report.

WFP Management would like to thank the Office of the Inspector General (OIG) for the constructive report, the actionable findings, and the proactive and engaging terms in which the entire audit exercise was conducted.