

Decentralized Evaluation Quality Assurance System (DEQAS)

Management Response

Impact Evaluation of WFP’s Fresh Food Voucher Pilot Programme in Amhara Region in Ethiopia from 2017 to 2019 WFP Ethiopia Country Office						
Rec. #	Recommendation Text (as per evaluation report)	Management Response (Is recommendation Accepted, partially accepted or not accepted? (If partially accepted or not accepted, provide a brief response)	Actions to be taken (Briefly state what actions will be taken to address the recommendation)	Action By [WFP Country Office, WFP Regional Bureau, WFP Headquarters, External Stakeholders (UN Agency, Government body, Donor)]	Implementation timeframe [Month, Year]	Status [Not started/In progress/On hold/ Complete]
1	The WFP needs to make sure that all eligible households receive transfers on a monthly basis and that the transferred amounts are both predictable and consistent across months.	Accepted	The Country Office will strive to ensure predictable and consistent cash transfers to beneficiary households. However, it should be noticed that there can be some potential hiccups due to the volatile mobile network system. Also, the fact that WFP is just scaling up the CBT system can lead to some	WFP Country Office Management FFV coordination task force CBT and systems, Finance, Programme unit.	on monthly basis	In progress

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			<p>temporary interruption in the delivery of the service. However, WFP Ethiopia (ETCO) is already planning the following actions:</p> <ol style="list-style-type: none"> 1. The country office established a Fresh Food Vouchers Coordination task force, under the convening power of the Deputy Country Director. The goal of the coordination meetings is <ol style="list-style-type: none"> a. to identify bottlenecks b. to address them timely 			

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			<ul style="list-style-type: none"> c. to document the bottlenecks encountered to avoid in the future the same issue. 2. Monthly forecast will be done with the program and finance team and close follow up will be done with systems team and Hello cash to transfer the voucher consistently. 1. Work closely with SCOPE team, hello cash and Ethio-telecom when network is interrupted. 			

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2	The WFP needs to hire dedicated program coordinators at field level, at the kebele level, to provide on-the-spot support to beneficiaries and eligible households that are not receiving vouchers. A complaint feedback mechanism that WFP has in place, CFM platform will be used to manage the beneficiary's complaint.	Accepted	Background: one programme coordinator was selected, an MoU with Regional Authorities was signed – the GoE will allow the selection and recruitment of woreda coordinators for the FFV project who will be able to rove around the project markets and the households' villages to monitor the quality of the work.	WFP Country office, Dessie Sub office and partners at region and woreda level.	December 2020	In progress
3	The WFP should reconsider excluding these onions and potatoes from the voucher scheme to	Partially accepted	WFP will complement the evidence generated by this evaluation with the results	WFP FFV coordination in discussion with	by 2020	In progress

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	maximize the dietary quality impacts.		of the Fill the Nutrient Gap (FNG) study in order to understand the relevance of onions and potatoes in the FFV basket. The study is expected by November / December 2019. Once a complete picture of the nutrition situation is available, WFP will discuss with the Ministry of Health Amhara Region before making a decision for inclusion/exclusion of specific foods	implementing Government of Ethiopia (GoE) authorities Ministry of health and Ethiopian FNG study: Ethiopia Public Health Institute with WFP support Implementation by FFV GoE / WFP coordination bodies at CO and field levels		
4	The WFP needs to make sure that all beneficiary households receive SBCC. The gap between perceived	Accepted	The SBCC package of interventions was	WFP CO nutrition unit, Dessie SO,	July 2019	Completed

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	nutrition knowledge and actual nutrition knowledge need to be taken into account in the SBCC strategy.		completed by July 2019. However, the package continue to be implemented in the phase 2 (until 2020 December).	Amhara regional Health bureau and woreda health offices		
5	The WFP should consider providing specific training on how to cook and preserve fresh foods.	Accepted	The country office is planning to start small tests of low-cost refrigeration technologies, including training.	WFP CO and WFP Innovation unit in collaboration with Dessie Sub Office	March 2020	in progress
6	The WFP needs to closely monitor the intervention markets to ensure that the quality of the foods supplied by the FFV vouchers and their prices remain reasonable.	Accepted	ETCO portends to implement the following actions to monitor quality and prices:	WFP Programme Unit – as soon as the Stunting Reduction Officer is in place	By December 2019 (FNG study ready) and June 2020 (mVAM set up)	In progress

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			<ol style="list-style-type: none"> 1. The Fill the Nutrient Gap study (see also Recommendation 3) will identify the key foods to be promoted by the FFV in the project area; 2. FFV task force will collaborate with VAM unit to set up mobile VAM monitoring (mVAM) of prices of nutritious foods within the range 			

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			<p>identified by the FNG study;</p> <p>3. Explore a mechanism for a regular re-adjustment of the value for the voucher.</p> <p>4. Monitor the quality of the foods at markets level</p>			