FIELD SUPPORT UNIT
Providing rapid deployment, enhancing capacities and supporting country offices in emergencies

WFP conducts the vast majority of its life-saving activities in what is broadly referred to as the “field”, often in challenging emergency contexts.

By supporting operations in the field as ably and efficiently as possible, the Field Support Unit (FSU) strengthens the organization’s emergency response capacity and thus the ability to save and change lives.

Embedded in the Supply Chain Division, FSU’s team of experienced supply chain staff, with diverse skill sets, offers support to WFP country offices, providing supply chain coordination in emergencies, operational and technical guidance and supporting compliance and oversight.

FSU provides support to all WFP operations as necessary, including several L3 – the most severe crises requiring mobilization of the entire humanitarian system – and L2 emergencies. As part of this support, FSU coordinates technical processes at headquarter level, including providing supply chain inputs to project documents to ensure continuity of operations. In addition, FSU supports the preparation of Concepts of Operations (CONOPS), which outline how WFP will respond to meet the needs of the affected population. CONOPS commonly include an overview of the emergency situation, the key bottlenecks faced and the planned activities in support of the response.
SUPPORTING WFP

The following are some ways in which FSU supported the organization from January through September 2019:

Emergency Coordination and Response

FSU ensures quick staff deployment at the onset of an emergency and supports the development of emergency response plans, preparedness plans and CONOPS. FSU has provided emergency coordination and assistance to responses, including Cyclone Idai, Hurricane Dorian, Venezuela readiness efforts, the Syrian Arab Republic, Iran and the Sahel region.

For example, during Hurricane Dorian, FSU provided operational advice and information to management that enabled prompt and strategic response decision-making. Critical inputs from shipping, aviation, Logistics Cluster and key supply chain partners on the ground were coordinated by FSU, which ensured no time was lost and life-saving assistance was provided effectively. FSU also supported the identification and securing of required logistics assets and staff to ensure the efficiency of the response and the needs of the affected population were met as quickly as possible.

Operational and Technical Guidance

FSU assists supply field-based supply chain officers in resolving technical and operational issues and has directly supported over 20 country offices thus far. Technical missions have been conducted in Uganda, Bangladesh, Togo, Benin, Iraq, Palestine and the Democratic Republic of the Congo. FSU is also the focal point for the development and delivery of the landside logistics contracting training.

Compliance and Oversight

FSU supports management in ensuring that supply chain policies and regulations are followed. The unit provides normative guidance to field offices and has implemented a system to improve monitoring and tracking of compliance recommendations. FSU monitors global trends on compliance issues and implementation status to ensure improved systems and processes.

FSU SUPPORT BY REGIONAL BUREAU 2019

- Nairobi: 19%
- Panama: 19%
- Johannesburg: 13%
- Bangkok: 12%
- Cairo: 8%

29%

FSU SUPPORT BY PILLAR 2019

- Emergency Coordination: 45%
- Operational & Technical Support: 46%
- Compliance & Oversight: 9%