

Summary of Visual Thinking Evaluation Validation Workshop of Relief Food and Cash Assistance to Conflict-affected people in Kachin and Northern Shan

WFP Myanmar CO conducted a visual thinking evaluation validation workshop on WFP's relief food and cash assistance to conflict-affected people in Kachin and Northern Shan on 9th April 2020.

Due to COVID-19 travel restriction and work from home arrangement, the workshop took place virtually connecting WFP office in Nay Pyi Taw, sub offices, WFP staffs' residents, WFP RBB staff in Bangkok, evaluation consultants in France, and graphic facilitator in Manila.

The purpose of the workshop is to understand the key findings of evaluation through a presentation and graphic summary; discuss and validate the key findings; and identify and prioritize next steps which will feed into management response. A total of 27 WFP staff in Myanmar participated.

The workshop was designed and conducted by WFP Regional Evaluation Officer (REO), WFP Myanmar Evaluation Manager (EM), graphic facilitator, and evaluation consultants from Key Aid consulting.

This workshop was built on experience and recommendations from previous visual thinking validation workshops held in Bangladesh and Lao PDR in late 2019 with three approach: active learning, participation, and graphic facilitation.

Key learning points

1: Virtual workshop works. The virtual workshop was as productive as the face-to-face workshop. The quality of discussion including the dialogue on key findings and recommendation was high. On the other hand, in a virtual workshop, communication flows from participants to facilitators, rather than among participants. To further improve participation and active learning, it was suggested to spend more time in breakout sessions and interactive activities. It is also suggested to ask participant to watch pre-record the presentation prior to the workshop to focus on dialogue.

2: Back-up plan and briefing staff. Given the unstable internet connection, a workshop continuity plan was developed in case of technical problems. It was also important to brief the participants in advance, such as how to install/use ZOOM, be camera ready, and log in to ZOOM 10 min prior to the workshop. These preparation are crucial for success of virtual workshop.

3: While direct participation from community and government is challenging, it was suggested to share the graphic summarizing the key outcome of this workshop with internally displaced people.

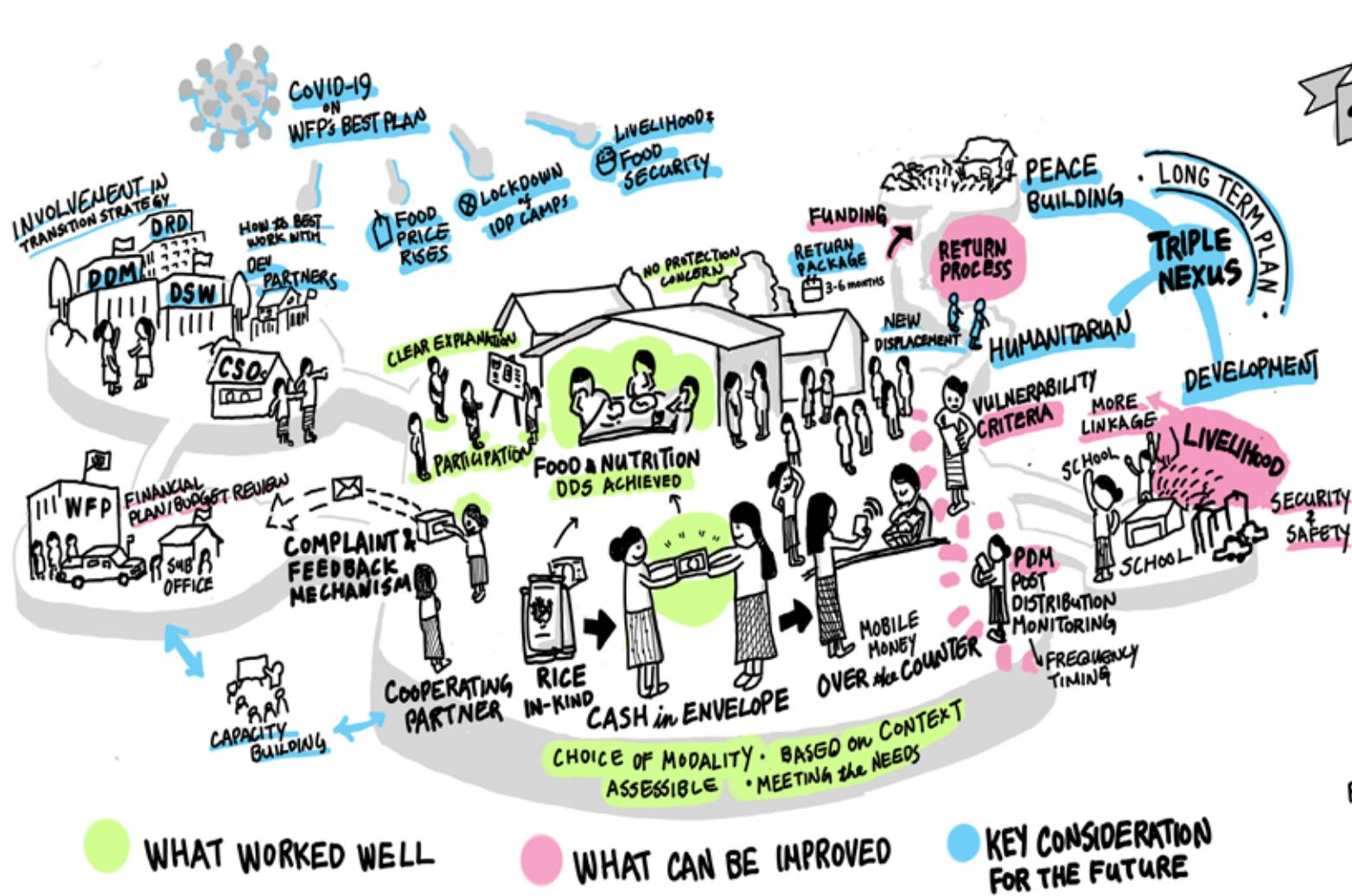


Online visual thinking tools

ZOOM is suitable platform for virtual workshop. For online collaboration, virtual sticky note program called Linoit.com is user-friendly with basic functions. Similar tools with more complex functions such as mural.co, google jamboard, stormboard.com can be considered in the future.

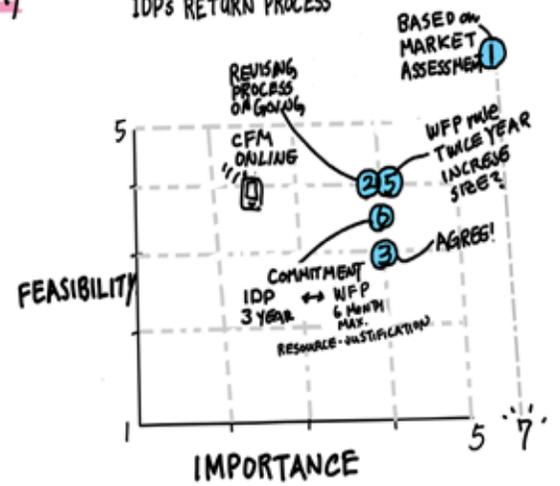
A back-up site with pre-recorded presentation videos and online forms was build with google sites, docs, and videos.

Graphic recording was done digitally with Wacom tablet. Through screen sharing, participants viewed and commented to the graphic.



RECOMMENDATIONS

- 1 REVIEW VULNERABILITY CRITERIA
- 2 STRENGTHEN COMPLAINT & FEEDBACK MECHANISM (CFM)
- 3 REVIEW RULES OF INCLUSION/EXCLUSION
- 4 DESIGN a SOP of MONTHLY BENEFICIARY LIST UPDATE
- 5 REVISE POST DISTRIBUTION MONITORING (PDM) PRACTICES
- 6 PLAY a MORE SIGNIFICANT ROLE in the IDP'S RETURN PROCESS



Evaluation Workshops of food and cash assistance to conflict affected people in Kachin and Northern Shan States
 9 April 2020, Virtual (Myanmar, Thailand, France, Philippines)

