

With half of WFP Eastern Africa countries being landlocked - including some of WFP's biggest operations, optimal coordination and collaboration between supply chain teams to move food from five major ports through 22 regional corridors to reach recipient countries on time is key. Djibouti, Berbera, and Mombasa ports are 3rd, 4th and 15th respectively in terms of WFP discharge volume.

In 2020, 1,129,628 mt of food was received in the Eastern African region, of which 705,910 mt was through ports in the region (Djibouti, Berbera, Mombasa, Port Sudan and Dar Es Salaam) and the remainder through local and regional procurement (LRP). An additional, 312,452 mt was imported on behalf of the Governments of Sudan and Ethiopia as part of WFP Service Provision. A further 43,596 mt was received by WFP Eastern Africa countries via the port of Dar es Salaam in Tanzania.

WFP moved 1.67 million mt of food through the Eastern Africa corridors in 2020. (The corridors serve the wider Eastern Africa region including countries like Mozambique and Zimbabwe; hence the tonnage is higher than that for Eastern Africa region).

Food Procurement is a core function for WFP, enabling the organization to provide life-saving food assistance to more than 20 million people across Eastern Africa fairly, transparently and cost-effectively. Buying the right food at the right time, in the right place and at the lowest possible price is the first crucial step in WFP's fight against hunger – noting there is no food security without food safety.

WFP's Global Commodity Management Facility (GCMF) plays a key role in facilitating this mandate – allowing resources to be managed with minimal constraints.

GCMF uses an advance financing mechanism to procures and pre-positions food using corporate funding in anticipation of confirmed contributions. This approach enabled WFP to purchase food when market prices were favourable, reduce food delivery led times and ensure continuity of emergency response throughout the year. On average WFP achieved 24 days average lead-time under GCMF; reduced from 26 days, overall, against 120 days for conventional purchases. Purchase from local and regional markets has also contributed to supporting local economies. In 2020 WFP procured 279,000 mt of food locally and regionally for a value of USD 143 million, avoiding pipeline breaks and supporting WFP operations scale-up.

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Logistics Achievements 2020

New Regional Corridor Management System

WFP piloted a new governance model in 2020, developed to provide better performance, governance and visibility on the volumes of commodities moving through the complex network of over 22 corridors in the region. In addition, the Commodity Management Risk Register was developed to improve the management of risks to WFP corridor operations. The Info-Base platform was implemented at the regional level as an online set of corridor reports for improved benchmarking and decision-making.

Regional Authorized Economic Operator Status

WFP was awarded regional Authorized Economic Operator (AEO) status in 2020, granting WFP preferred status at customs entry points – notably ports and border crossings. AEOs have access to simplified customs declarations and transit, priority treatment of consignments, direct clearance, online Licensing and other fast-tracking benefits.

WFP is the first UN agency to receive this status, which is recognized by the World Customs Organization – potentially allowing for global rollout.

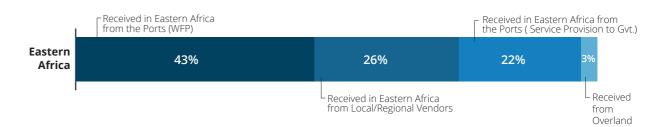
Bilateral Service Provision

Through this model WFP uses its expertise in humanitarian logistics, extensive frontline field presence and market knowledge in complex operating environments to provide wide-ranging supply chain solutions to the wider humanitarian community. These include logistics planning, coordinating and facilitating the importation and movement of medical items, deep field storage and multimodal transport solutions. WFP Eastern Africa is the largest region in WFP for Bilateral Service Provision, in terms of both volume and value.

In 2020, WFP delivered services to the value of USD 140 million responding to 1,074 service requests from the region, with Ethiopia covering 52 percent of the business. Eighty-two percent of the services were procurement services (99 percent Food for Ethiopian and Sudanese Governments,1 percent Non-Food Items). WFP Eastern Africa pioneered the digitalization of WFP's service provision to external partners in 2020.

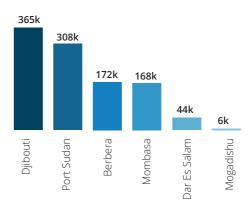
1,129,628 MT food received in Eastern Africa Overall in 2020

(+312,452MT received at the ports for the governments)



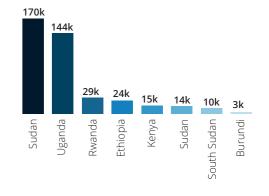
750,046 MT of WFP food received through the International Ports

(+312,454 MT for Gvt.)



380,122 MT received from Local Vendors

(incl. receipt from USIK prepo hub in Djibouti)



COVID-19 Response 2020

Ethiopia - Addis Hub

Officially inaugurated on 10 April 2020, Addis was the first Regional Air Hub for the Global COVID-19 Response, moving 11,000 passengers and 6,235 m3 of cargo to 55 countries for 300 organizations.

Working in close collaboration with the Government of Ethiopia, the Air Hub received cargo from Guangzhou, China, Dubai and Abu Dhabi, United Arab Emirates, and Liege, Belgium, and dispatched to 53 countries across Africa on behalf of humanitarian agencies, including the World Health Organization, Médecins Sans Frontières, Africa Centres for Disease Control and Prevention, the Jack Ma Foundation, the Alibaba Foundation and the Aga Khan

Addis Hub was the first regional hub to start operating during the response and moved



11,000 pax



6,235mt



to **55** countries

South Sudan - Expanding River Operations

To improve delivery efficiency WFP Logistics in South Sudan maximised the use of rivers for cargo transport. Rivers became an even more vital mode of transport after COVID-19 began in South Sudan. In 2020, 54,000 mt were delivered by river, compared to 40,407 mt in 2019. For the first time since the onset of the South Sudan crisis, deliveries by river to Juaibor in the greater Fangak area (notoriously hard to reach) are now taking place.



Djibouti Humanitarian Logistics Base

WFP and the Government of Djibouti provided COVID-19 related storage and transport services for UN and NGO partners, including through the Humanitarian Logistics Base, which can store up to 65,000 mt of food and goods. The bulk storage at the Humanitarian Logistics Base are the only silos owned by WFP globally and played a key role in providing supplies during the year for the COVID-19 response. The Humanitarian Logistics Base provided 4000 sqm of additional contingency space at the Djibouti Free



Somalia E-shop Platform - Reducing **Exposure**

Leveraging Somalia's expansive and affordable mobile network, WFP Somalia accelerated plans to implement a mobile money transfer solution which was launched in 2019. With COVID-19 requiring some adaptations, the e-shop App allowed WFP to implement a contactless cash delivery through which 937,000 people received food assistance.

To reduce movement and physical contact, WFP scaledup the e-Shop application, a mobile food ordering marketplace, and launched a home delivery service. Key achievements included: registered e-shop users increased by 200 percent compared to 2019, 830,000 CBT beneficiaries redeemed their cash via e-Shop and cumulative sales increased to USD 11 million, up from USD 360,000 in 2019. Available on Android, iOS and USSD, the platform is also linked to SCOPE, allowing live, automated data exchange while improving traceability, reinstating beneficiary empowerment, dignity and protection. This solution is now being scaled-up throughout Somalia through the largest retail network in the region, with over 1,145 retailers engaged.

WFP Uganda leads on COVID-19 **Inter-Agency Procurement**

WFP Uganda was selected to chair the Inter-agency COVID-19 Supply Chain Procurement coordination, in support of the Partner's Portal launched by WHO. WFP further supported the Ministry of Health, WHO and other UN agencies through the provision of 2,028 sqm of warehouse space at Nalukolongo in Kampala and six trucks to support partners requiring storage space and to meet the increased demands for the transportation of COVID19-PPE and related materials.

WFP Kenya - Keeping Corridors Open

With significant volumes being delivered into the region through Kenya's port of Mombasa – it was essential to ensure the Southern Corridor remained open for vital humanitarian supplies. Despite the port and border challenges, Kenya handled 156,739 mt of food commodities to other countries in 2020.

For the first time since 2018, WFP Kenya successfully dispatched a humanitarian convoy directly into South Sudan over the remote Nadapal border in northern Kenya, delivering just as hunger began to peak. The re-opening of the route cut transit times by half, speeding up delivery of essential cargo despite border delays caused by Covid-19 travel restrictions.

WFP Rwanda - Delivery Despite Lockdown

The border closure by Kenya for Rwanda drivers, forced trans-shipment at borders, requirements for local Rwandan based drivers and escorts, and the arrest of WFP contracted transporters, all added huge operational challenges for WFP in 2020.

Despite these movement restrictions, WFP Rwanda's supply chain managed to adjust and successfully delivered critical nutrition products to WFP operations in Uganda, Tanzania, Kenya, South Sudan and Somalia. WFP Rwanda successfully managed to cater for the regional demand for Super Cereal plus.





UNHAS Eastern Africa Operations 2020 figures

 Number of passengers transported regionally:



MT of cargo transported regionally:

Number of destinations covered regionally:

126

1,954 mt

In 2020, UNHAS passenger traffic in the region registered a significant decrease compared to 2019, due to all the restrictions associated with the COVID-19-induced context. On the contrary, transported cargo increased compared to 2019, given the higher demand for transportation of COVID-19 relief items and the activation of related dispatches.

Regional totals and data disaggregated by country of UNHAS operation (Ethiopia, Kenya, Somalia, South Sudan, Sudan)

Sudan

Ethiopia

•\$\frac{1}{2},197 ■ 23.4 MT \ \ \ \ 8

South Sudan ₹42,520 **■** 1,166 MT **Q**61

₹ 5,444 ■ 103.4 MT 9 3

Passengers

Somalia

- ↑ Cargo

Destinations covered

has played a crucial role in logistic support services. In April 2020, the Government and WFP opened a new hub inside Addis Ababa Bole International Airport from which COVID-19 supplies, equipment and humanitarian workers have been transported by air across Ethiopia and Africa. The Addis Ababa Humanitarian Air Hub was opened as part of a UN initiative to scale up procurement and distribution of protective equipment and medical supplies for the COVID-19 response. A team of 25 WFP aviation-UNHAS and logistics staff were based at the Addis Ababa Bole International Airport, managing a 24-hour operation, including the management of medical evacuations. The Addis Ababa Global Passenger Air Service hub has been one of the main hubs through the COVID-19 response, transporting over 10,000 passengers in the region.

In the context of the COVID-19 global response, Ethiopia

Addis Ababa Hub, Ethiopia

Inter-Regional Support Operations:

Ethiopia-South Sudan

Despite the ongoing challenges due to insecurity, floods, heavy rains and road inaccessibility, in 2020 WFP Aviation also continued cross-border support to South Sudan, airdropping more than 1,900 mt of cargo from the Ethiopian region of Gambella into South Sudan.

Ethiopia-Sudan

Throughout the COVID-19 response, UNHAS Sudan opened a vital air link connecting Khartoum with Addis Ababa, transporting over 500 passengers.

Ethiopia-Yemen

UNHAS operation in Yemen is currently being supported from Addis Ababa. Following the suspension of all flights to and from Yemen airports due to COVID-19 in March 2020, the operation base was shifted from Amman/Djibouti to Addis Ababa/Nairobi. One aircraft was repositioned to Addis Ababa in April 2020, followed by the other one in mid-May, enabling staff that had been long awaiting to return to Yemen due to COVID-19 restrictions.



Contact Information

Michael Dunford

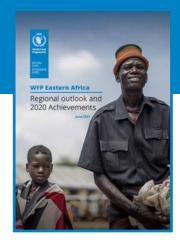
Regional Director for Eastern Africa

Barbara Vanlogchem

Senior Regional Supply Chain Advisor barbara.vanlogchem@wfp.org RBN.reports@wfp.org

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