

Evaluation for evidence-based decision making | WFP Office of Evaluation

Evaluation Quality Assurance System (EQAS)

## Management Response from WFP Libya to the recommendations of the decentralized evaluation of General Food Assistance and School Feeding Programme in Libya (DE/LYCO/2019/056) from 2017 to 2019

- 1. This document, finalized in June 2021, presents the management response to the recommendations of the evaluation General Food Assistance (GFA) and School Feeding programme (SFP) in Libya.
- 2. The evaluation, which was commissioned by WFP Libya produces evidence and analysis around the GFA programme implemented from 2017-2019, and SFP during 2019-2020. The Evaluation was conducted between July 2020 and March 2021. This DE marks the first evaluation of WFP activities in Libya since the beginning of its operations in 2014, serving the need to examine the programme's activities and performance. The evaluation aims to serve the dual and mutually reinforcing objectives of accountability and learning to enhance programme design, implementation and new SFP activity formation, with a particular emphasis on understanding how the programme incorporated conflict sensitivity (CS), gender and disability, Accountability to Affected Populations (AAP), and Humanitarian Principles (HP). The findings and recommendations of the Decentralized Evaluation will be used for refining and adjusting the programme, as well as informing the design of the upcoming Country Strategic Plan.
- 3. The findings and conclusions of this Evaluation led to the Evaluation Team making the following recommendations, classified according to programme as Strategic and Operational. The evaluation made 5 strategic and 8 operational recommendations with 20 actions. The matrix sets out whether WFP agrees, partially agrees or disagrees with the recommendations and sub-recommendations. It presents the planned (or taken) actions, responsibilities and timelines.

Recommendations and related Sub-	Recommendation and Sub-	Managamant			
recommendations (Deadline) [as per evaluation report – one (sub-) recommendation per row, deadline in brackets.]	Recommendation Lead (Supporting Offices/Divisions) [Name of responsible WFP office/division (/possibly external stakeholder in the case of Joint Evaluation). Names of supporting WFP offices/divisions and/or external stakeholders if any in brackets.]	Management Response [Is (sub-) recommendation Agreed, Partially agreed or Not agreed? If Partially agreed or Not agreed, provide a brief reason for this.]	Actions to be taken [Briefly state what action(s) will be taken to address each sub-recommendation – one action per row.]	Action Lead (Supporting Offices/Divisions) [Name of responsible WFP office/division/unit. Names of supporting WFP offices/divisions and/or external stakeholders if any in brackets.]	Action Deadline [Month and year – not to exceed related (sub- )recommendation deadline.]
Priority: High/Medium Strategic Recommendations:			Not applicable	Not applicable	Not applicable

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1.1 General Food Assistance: Incorporate qualitative data collection tools and indicators Priority: Medium	WFP Libya Country Office, Regional Bureau in Cairo	Agreed	Will further strengthen the qualitative data collection tools, introducing FGD in VAM and M&E activities	Lead: Head of VAM & M&E unit VAM unit	March 2022
1.1.1 Sub-recommendations: School Feeding Programme: Strengthen the monitoring and evaluation system Priority: Medium	WFP Libya Country Office, Regional Bureau in Cairo	Agreed	WFP Libya does have an M&E system for School Feeding activities. However, the monitoring activities were not active due to COVID-19. As soon as the school feeding programme resumes in public schools, the M&E system will be followed as per plan.	Lead: Head of VAM &M&E unit  Data analyst and School Feeding Focal Point	December 2021
1.1.2 Sub-recommendation:  Mainstreaming conflict sensitivity in the Logical Framework and assessment tools will also help capture the interplay between General Food Assistance, School Feeding Programme, and wider communities in a more systematic way. (Country Office with the support of Regional Bureau)  Priority: High	WFP Libya Country Office, Regional Bureau in Cairo	Agreed	WFP Libya, will ensure to mainstream conflict sensitivity in the logical framework and further strengthen the mainstreaming monitoring/assessment tools with support from RB. (The CS mainstreaming will be context-specific), as there isn't a corporate	Lead: Head of VAM &M&E unit Regional bureau M&E/VAM/Evaluation units	March 2022

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			indicator available in the CRF.		
1.2 Engage in discussion with humanitarian actors, including the United Nations Country Team, and Libyan stakeholders on the rationale behind the applicability of the universally-accepted framework of food insecurity, and hence the General Food Assistance in Libya;  Priority: High	WFP Libya Country Office; Regional Bureau in Cairo	Agreed	WFP will present Food Security Index data and vulnerability to shocks of people in Libya including migrants through UNCT meetings, ISCG meetings, FSS meetings and WFP- organized data events as evidence for unconditional food assistance to vulnerable people.	Lead: Head of Programme Unit Country Director, Deputy Country Director, Food System Summit, VAM	December 2022
1.2.1 Sub-recommendations Providing more analysis and evidence on how contextual criteria has informed decisions on food insecurity – but also interlinkages – of food insecurity, versus other systemic problems Priority: High	WFP Libya Country Office, Regional Bureau in Cairo	Agreed	WFP plans to introduce Food Security Outcome Monitoring (FSOM) in order to establish a system to periodically monitor the food security of targeted beneficiaries and non- targeted beneficiaries.	Lead: Head of VAM &M&E unit and VAM unit	March 2022

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1.2.2 Sub-recommendation Agreeing on the definitions of internally displaced persons in Libya and food insecurity and vulnerability. Priority: High	WFP Libya Country Office, Regional Bureau in Cairo	Agreed	WFP will advocate more on these definitions and the assessed data to withdraw stakeholders' attentions and support to food security issues.	Head of VAM &M&E unit and Programme	December 2021
1.2.3 Sub-recommendation Laying out a long-term exit strategy Priority: Medium	WFP Libya Country Office, Regional Bureau in Cairo	Agreed	WFP will bring the exit strategy for unconditional food transfer activities by analyzing and measuring the local political and security dynamics, changes and underlying root causes of vulnerability/food insecurity in Libya, while coordinating its interventions with the Government's Social Protection Programme.	Lead: Head of Programme unit  Food System Summit and Management (Country Director, Deputy Country Director)	December 2022
<ul><li>1.3 Build better synergies between</li><li>World Food Programme programmes</li><li>and develop a theory of change</li><li>Priority: High</li></ul>	WFP Libya Country Office, Regional Bureau in Cairo	Agreed	WFP looks to assign a qualified individual to prepare the Theory of Change for 2G ICSP starting on 01 January 2023 based on the DE	Lead: Head of M&E/ VAM and VAM unit	December 2021

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			recommendations and the existing efforts to synergize different programmes (e.g. GFA with FFT; School Feeding with FFT; GFA to Libyan with food assistance to non-Libyan, etc.) to effectively achieve the Strategic Results 1: Everyone has access to food and Strategic Result 4: Food systems are sustainable and other SRs.		
1.3.1 Sub-recommendation  Craft a theory of change that underlies how WFP will address underlying root causes of inequalities in food security and impact behavioural change.  Priority: High	WFP Libya Country Office, Regional Bureau in Cairo	Agreed	The actions will be covered under the  1.3 Build better synergies between World Food Programme programmes and develop a theory of change	Lead: Head of M&E/ VAM unit and Programme unit	December 2021
1.4 Consider food assistance modalities that can ensure more freedom of choice, ease heavy logistical endeavours in remote areas, and respond to challenges faced by Libyan women	WFP Libya Country Office, Regional Bureau in Cairo	Agreed	WFP will conduct the multisectoral capacity assessment to explore the value voucher or commodity voucher transfers to expanded	Lead: Head of M&E/ VAM unit and Programme unit	June 2022

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Priority: Medium			areas covered by GFA, in parallel with re-visiting the FDPs selection through reviews of the FDP locations and the beneficiaries' feedbacks.		
1.5 Build capacity assessment and system analysis of Libya social safety/protection nets, actors, prerogatives, coverage, gaps, capacities, and opportunities for reform  Priority: High	WFP Libya Country Office, Regional Bureau in Cairo	Agreed	WFP has worked with World Bank on the Social Protection Study and will finalize the report for circulation to Libyan counterparts as well as Libya Social Protection Platform members.	Lead: Social Protection Focal Point and Head of Programme unit	March 2022
1.5.1 Sub-recommendation Include a systemic capacity-building component for teachers and school staff  Priority: High	WFP Libya Country Office, Regional Bureau in Cairo	Agreed	WFP will renew the MoU with the Minister of Education for the school feeding training of trainers for teachers/school staff and the south-south cooperation for the government counterparts.	Lead: School Feeding Focal Point, ESHKAL, and Head of Programme unit	March 2022
Priority: High/Medium Operational Recommendations:					

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2.1 Introduce minimum standardisation efforts towards the targeting, assessment methods, and selection processes among cooperating partners to minimise perceptions of, or actual, exclusion  Priority: Medium	WFP Libya Country Office, Regional Bureau in Cairo	Agreed	WFP will revisit the existing criteria and tools used for the beneficiary targeting and registration and then will issue the programmatic guidance to WFP staff and CPs as the updated SOP.	Lead: Head of M&E/VAM unit and Head of Programme	February 2022
2.1.1 Sub-recommendation: Address specific situations and needs such as: revising of food basket items (to cater for local needs/cultures); of distribution modalities when people face mobility challenges (potentially establish small-scale distribution centres in remote areas); relying on in-person community-based complaint mechanisms  Priority: Medium	WFP Libya Country Office, Regional Bureau in Cairo	Agreed	WFP will re-visit the food basket in consideration of (i) local needs, (ii) cultural acceptance, (iii) availability, (iv) cost, (v) food safety, (vi) logistics complexity, (vii) macro-/micro-nutritional value, while continuing its efforts to maximize beneficiaries choices though roll-out of value-voucher transfer options.	Lead: Head of M&E/VAM,  Supply Chain, head of programme unit, and RBC Nutrition unit	February 2022
2.2 Strengthen coordination and cooperation with the municipalities and the Ministry of Social Affairs	WFP Libya Country Office, Regional Bureau in Cairo	Agreed	WFP will regularize meetings with the municipalities and the MoSA and share updates with them regarding GFA,	Lead: Head of M&E/VAM  Communication unit and head of programme unit	December 2021

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Priority: High			School Feeding, Livelihoods, Capacity Strengthening, Social Protection and others relevant.		
<ul><li>2.3 Diversify use of communication methodologies, and open channels</li><li>Priority: High</li></ul>	WFP Libya Country Office, Regional Bureau in Cairo	Agreed	WFP will pilot different communication methods to reach beneficiaries and to collect their feedbacks	Lead: Head of M&E/VAM unit  Complaint and Feedback Mechanism,  Communication, and Programme unit	December 2021
2.4 Further build partners' capacities in reporting, needs assessment, CS, gender, communication with beneficiaries, contingency planning, crisis management, use of technology to gather information, data management, and data security.  Priority: Medium	WFP Libya Country Office, Regional Bureau in Cairo	Agreed	WFP will conduct the refresher training for CPs on the listed subjects and others needed by CPs.	Lead: Head of M&E/VAM unit and programme unit	March 2022
2.4.1 Sub-recommendation Increasing and build the capacity of women-led organisations among the local cooperating partners;	WFP Libya Country Office, Regional Bureau in Cairo	Agreed	The action will be included when WFP will conduct the refresher training for CPs on the listed subjects and others needed by CPs.	Head of M&E/VAM unit and programme unit	November 2021

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Priority: Medium					
2.4.2 Sub-recommendation  Consider transitioning to an automated registration and data collection system  Priority: Medium	WFP Libya Country Office, Regional Bureau in Cairo	Agreed	WFP will discuss the role- out of the automated functions of SCOPE for beneficiary registrations with support from SCOPE Team.	Head of Programme team  ALZARQANI, SCOPE Focal  Point and SCOPE team	March 2022
2.5 Further integrate Gender Equality and Women's Empowerment considerations Increasing the number of female staff members to facilitate outreach to female beneficiaries and their access to the programme; Priority: Medium	WFP Libya Country Office, Regional Bureau in Cairo	Agreed	WFP will continue strengthening its efforts to promote implementing partners to increase female staff.	Head of VAM/M&E AND Gender focal point	February 2022
2.5.1 Sub-recommendation Including decision-making on financial family matters as an indicator of	WFP Libya Country Office, Regional Bureau in Cairo	Agreed	WFP has developed a gender comic leaflet illustrating the joint decision making dynamic at the household level. The	Head of VAM/M&E and Gender focal point	February 2022

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women's participation in decisions about food.  Priority: Low			purpose of the gender leaflet to support measuring corporate indicator C.3.1 Proportion of households where women, men, or both women and men make decisions on the use of food/cash/vouchers, disaggregated by transfer modality.  Also, it greatly contributes to raising awareness of the Intra-household decision making dynamics among WFP beneficiaries in Libya.		
2.5 Engage parents and children in discussions on the design, meal modalities and diversity, and consider a wider range of options via local producers or community kitchens.  Priority: Medium	WFP Libya Country Office, Regional Bureau in Cairo	Agreed	WFP will pilot healthy school kitchen projects to engage parents and children in wet feeding design and meal preparation at schools.	Head of Programme unit, ESHKAL, and School Feeding focal point	March 2022

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2.6 Integrate a nutrition education component into the school curriculum or a regular extra-curricular activity that would contribute to raising awareness amongst children about food and eating habits.  Priority: Medium	WFP Libya Country Office, Regional Bureau in Cairo	Partially Agreed	WFP will raise awareness on nutrition among schoolchildren, teachers, parents and government officials. However, the integration of that component into the school curriculum is not committable for WFP within a short-/mediumterm at this moment.	Head of Programme unit, ESHKAL, and School Feeding focal point	March 2022
2.7 Coordinate with other partners providing support to schools, including water, sanitation, hygiene, and infrastructure improvements, to enhance schools' learning environment.  Priority: Medium	WFP Libya Country Office, Regional Bureau in Cairo	Agreed	WFP will continue sharing the assessment data including WASH and infrastructure needs at schools with other Education Sector members, while looking at joint programming opportunities such as Education Cannot Wait initiative.	Head of Programme unit, ESHKAL, and School Feeding focal point	March 2022