## **Terms of Reference**

**INDEPENDENT EVALUATION of** 

WFP School Feeding USDA McGovern Dole Grant International Food for Education and Child Nutrition Grant

FFE-388-2017-019-00 for FY2017-2020 in Bangladesh

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# Acronyms

Cop	Covernment of Dangladech
GoB	Government of Bangladesh
ALNAP	Active Learning Network for Accountability and Performance
BRAC	Bangladesh Rural Advancement Committee
COs	Country Offices
CSU	Capacity Support Unit
DAC	Development Assistance Committee
DPHE	Directorate of Primary Education Department of Public Health and Engineering
EM	Evaluation Manager
EQAS	Evaluation Quality Assurance System
ERG	Evaluation Reference Group
FAD	Food Assistance Division, USDA
FAO	Food and Agricultural Organization
FY	Fiscal Year
GAIN	Global Alliance for Improved Nutrition
GEEW	Gender Equality and Empowerment of Women
GoB	Government of Bangladesh
HQ	World Food Programme Headquarters
LGD	Local Government Division
MA	Muslim Aid
MoHFW	Ministry of Health and Family Welfare
MoPME	Ministry of Primary and Mass Education
NGOs	Nongovernmental Organizations
OEV	Office of Evaluation, WFP
PEDP	Third Primary Education Development Program
PPS	Probability Proportional to Size
RtR	Room to Read
SFPPA	School Feeding Program in Poverty Prone Areas
SMP	School Meals Program
SO	Strategic Objective
TOR	Terms of Reference
UNEQ	United Nations Evaluation Group
UNICEF	United Nations Children's Fund
USDA	United States Department of Agriculture
WFP	World Food Programme
YPSA	Young Power in Social Action
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#### Introduction

The Terms of Reference (TOR) presented here are for the Fiscal Year (FY) 2017 – FY2020 McGovern-Dole International Food for Education and Child Nutrition Grant (McGovern-Dole) funded through the U.S. Department of Agriculture (USDA). This program aims to reach 47,689 primary school aged children per year with fortified biscuits in two sub-districts of Cox's Bazar, Bangladesh. The sub-districts are Ukhiya and Kutubdia. The program will target 146 government and non-government organization supported schools. The biscuits will be produced by a local biscuit factory using the wheat donated under this agreement. The biscuits will be fortified with vitamins and minerals to reduce micronutrient deficiencies in students. Complimentary activities aimed at improving literacy by increasing classroom instruction, awareness of health and hygiene practices, and community engagement in education complement the provision of biscuits to students.

The three-year program was developed with support from the Ministry of Primary and Mass Education (MoPME), particularly with the soon to be approval of the School Feeding Program in Poverty Prone Areas (SFPPA). WFP and MoPME have a close working relationship which entails four WFP staff seconded to MoPME to assist with capacity strengthening for managing implementation of the School Feeding Programme. WFP and MoPME hold formal bi-monthly meetings with the SFPPA project director and four to five key government staff on the program. The McGovern-Dole project will engage sub-recipient Room to Read (RtR) to implement targeted education activities specifically designed to achieve McGovern-Dole's Strategic Objectives (SO). RtR will implement their innovative and nationally aligned early grade literacy activities and provide overall technical assistance to two local NGOs. Muslim Aid (MA) and Young Power in Social Action (YPSA) are two additional sub-recipients who will be implementing literacy, school meals, nutrition and capacity strengthening activities at the local and district level. MA will primarily work in Ukhiya whereas YPSA will work in Kubtudia. Both organizations were selected to work on the McGovern-Dole program because they were already partners with WFP on school meals programs prior to the McGovern-Dole award.

The purpose of this TOR is two-fold. Firstly, it provides key information to the evaluation team and helps guide them throughout the evaluation process; and secondly, it provides key information to stakeholders about the proposed evaluations. The evaluation process will be managed by an Evaluation Manager (WFP - EM) appointed by the WFP Bangladesh Office. The EM will be the main focal point for day to day contact with the hired evaluation firm during the evaluation period. The WFP – EM will be supported by the M&E Unit not associated with the implementation of the program in the WFP Bangladesh country office. A competitive bidding process will result in an outside firm to be contracted to carry out the actual evaluation. Appropriate safeguards to ensure the impartiality and independence of the evaluation are outlined within this TOR.

The evaluation process entails three deliverables and will be commissioned by the Bangladesh Country Office. They will be undertaken in a single assignment (contract). The specific deliverables (timeframes mentioned are subject to change) include:

Evaluation	Date
Baseline evaluation report	January – June 2018
Midterm evaluation report	June – December 2019

The first deliverable will provide information about the pre project situation, establish a baseline and review project targets. The second deliverable will provide an evidence-based assessment of the project outcome, independent evaluation of the operation and associated interventions about halfway through the project, so that WFP-Bangladesh can adjust the project design/implementation for the remaining project period. The final deliverable will be a final evaluation of the three year program to inform any future project design, outcomes and lessons learned.

This FY2017 program is located in a different district than the previous three year funding support from USDA. As such, program design, targeting and interventions are unique to this new cycle of funding. Noting these differences, the evaluation firm may wish to review previous program evaluations and findings to support the evaluation design.

## Bangladesh's School Meals Context and Subject

Bangladesh is one of the most densely populated and disaster-prone countries in the world. Its population is estimated at over 160 million and it is classified as a least-developed, low-income, food-deficit country. It falls in the low human development category, ranking 142 out of 185 countries on the Human Development Index. Despite significant gains in terms of macro-economic growth and human development over the past decade, Bangladesh continues to experience high levels of extreme poverty, and high rates of food insecurity and under-nutrition. Forty-one percent of children under the age of five are stunted, 16% are wasted, and 36% are underweight; levels that are above public emergency thresholds. Bangladesh is also highly vulnerable to natural disasters, such as flooding and cyclones, which exacerbates food insecurity status of millions of people.

Bangladesh also faces the human development challenge of illiteracy. The national literacy rate is 50.5% (11-45 years) and among 11-14 year olds, 19.5% are non-literate and 10.4% are semi-literate. In recent years, Bangladesh has made significant progress in its efforts to address illiteracy, especially with regard to increasing access to education and gender equity at the primary level, and is on track to reach the net enrolment target of Millennium Development Goal 2, universal primary education, by 2015.

Graduation of USDA funded programs to GoB				
District	Upazila	No. schools	No. of children	Graduation Year/month
	Kurigram Sadar	177	45,846	12-Jun
	Ulipur	408	69,978	12-Jun
	Chilmari	146	24,943	14-Dec
	Rajarhat	36	1,074	14-Dec
Kurigram	Nageshwari	315	59,909	14-Dec
	Bhurungamari	153	34,819	12-Jun
	Fulbari	199	29,034	14-Dec
	Rowmari	142	36,175	14-Dec
	Rajibpur	69	16,494	14-Dec
Barisal	Bakergonj	348	86964	12-Feb
	Gobindhagonj	273	70002	14-Dec
Gaibandha	Saghata	182	45693	14-Dec
Total		2,448	520,931	

Targeted Beneficiaries and Regions: In line with USDA and GoB priorities, the most vulnerable and food insecure areas of Bangladesh will be targeted by this McGovern-Dole program. The program will operate in two sub-districts of Cox's Bazar, Ukhiya and Kutubdia. Cox's Bazar has a poverty rate of 32% and extreme poverty rate of 17%, and is highly food insecure with over 34% of the population below the food consumption poverty line. The region is also experiencing a Level 3 emergency with the influx of over 600,000 ethnic Rohynga refugees from

#### Myanmar.

The education system in Bangladesh consists of approximately 150,000 institutions, 40 million students, and a million teachers. In addition, there are thousands of non-formal primary education centers and quomi (indigenous) faith-based madrasas not included in education statistics. There are approximately 18 million students and 80,000 institutions in primary education. Participation in education has expanded remarkably over the past two decades. The Government of Bangladesh has implemented several mechanisms for incentivizing school attendance, including a national school feeding program for 2.5 million children with the support of WFP; the distribution of financial stipends to 13 million poor children and their families (including disabled children) under a cash for education program; and the provision of free textbooks.

As a result, at the primary level there is over 97% enrollment while gender parity in primary enrollment has also been achieved. The expansion in education (SDG4) has been widely celebrated but the quality of education remains a serious concern as are high drop-out rates, which increasingly affect young girls and boys dropping out of school to pursue economic activities. Significant education challenges remain however relating to attendance, completion, and a prevailing low national literacy rate (51.3%). These challenges are amplified in Cox's Bazar.

WFP has shifted from direct delivery of biscuits to supporting the government in managing the national school feeding program. In 2007, WFP assisted directly two million children. This number reduced to one million in 2014 and was further reduced to 500,000 in 2016 as a result of the government gradually taking over from WFP. Graduation of McGovern-Dole supported schools to the Government of Bangladesh began in 2012. Since this time, 520,931 students in 2,448 schools have been handed over to the Government of Bangladesh. For specific district and school information, please see the chart above. Since the start of the SFPPA, WFP has been providing technical assistance to the Government to manage school feeding activities through an embedded Capacity Support Unit (CSU) in the Department of Primary Education.

## **Program Interventions**

The project will use McGovern-Dole commodities and cash funding to contribute directly towards both of the McGovern-Dole program's highest-level Strategic Objectives, McGovern-Dole SO1: Improved Literacy of School-Aged Children and McGovern-Dole SO2: Increased Use of Health and Dietary Practices. WFP has developed a comprehensive program to provide fortified biscuits at the early hour of school and complimentary educational interventions. The following activities will be undertaken and contribute toward the achievement of SO1 and SO2:

- **Build Capacity:** WFP will provide technical assistance to MoPME to finalize the SFPPA and strategy and support scaling up school feeding. WFP will develop an action plan for policy implementation, and will conduct an assessment for the implementation strategy.
- **Distribute Food:** WFP in collaboration with the MoPME will provide fortified biscuits to school children in the Cox's Bazar District of Bangladesh. WFP will arrange for the fortified biscuits to be produced by local biscuit factories, using the wheat donated under this agreement.
- Improve Student Enrollment/Attendance: Through subrecipient, Room to Read, WFP will organize awareness campaigns on the importance of education at both the community and central level.
- Promote Improved Health: In cooperation with the NGOs Muslim Aid UK and Young Power in Social Action, WFP will improve water systems and latrine facilities in selected participating primary schools and provide the schools with the needed pumps and motors. The NGOs will organize parent gathering sessions at the school level to discuss topics related to health, hygiene and nutrition awareness; support deworming distribution and develop and disseminate information education materials to help visualize good hygiene practices.
- **Promote Improved Nutrition:** WFP will establish school gardens, school garden clubs, and provide trainings to SMC's, teachers, and community members on the establishment and maintenance of school gardens.
- **Support Improved Literacy:** Through sub-recipient Room to Read, instruction materials will be developed and distributed to teachers and school administrators in grades 1 and 2 in all participating schools. School reading corners in all of the project schools will be established in grades 1-5. A variety of additional education related activities will also be implemented.
- Support Improved Safe Food Prep and Storage: WFP will train biscuit manufacturers in food safety standards for safe preparation of biscuits and appropriate storage practices. MoPME officials will be trained in monitoring the biscuit manufacturers. WFP will organize trainings on food storage practices for MoMPE, school teachers, and administrators at the local level.

Project Population	
Participant	Approximate number
Number of Upazila/sub-district	2
Number of Schools	146
Student	47,689
Parents	95,378
School Administrators	146
Teacher	730

District & Upazila/ sub-	10 (Cox's Bazar district & two Upazila
district level education officials	education officials)

# **Evaluation Objective**

Evaluations in WFP serve the dual and mutually reinforcing objectives of accountability and learning. Evaluations may have other objectives, depending on the respective studies undertaken. The following table describes each evaluation and objective as proposed throughout this project.

Evaluation	Objective and Explanation
Baseline	<ul> <li>Establish values for agreed set of indicators to measure the Effectiveness, Efficiency and Impact of the project.</li> <li>Please see Annex II: List of Performance Indicators of FY17. The main indicators will be school attendance, enrolment and literacy among the other indicators for the different interventions.</li> <li>It is expected that target values originally posed in the recently signed agreement may be adjusted in light of the baseline evaluation findings</li> <li>WFP will work with USDA on such adjustments, if needed.</li> </ul>
Midterm	<ul> <li>Objective is to achieve accountability</li> <li>The evaluation will assess and report on the performance and results of the SMP implemented during the period of the project</li> <li>To draw lessons for learning – the evaluation will determine the reasons why certain results occurred or not</li> <li>Identify corrective actions and adjustments for the remaining period of the project</li> </ul>
End line	<ul> <li>To measure outcome level results in order to understand what and how certain factors contributed to achieving the results. It is expected this will help to build an evidence base on the project's implementation successes</li> <li>To draw lessons for learning – the evaluation will determine the reasons why certain results occurred or not,</li> <li>Provide evidence-based findings to inform operational and strategic decision-making</li> <li>Findings will be actively disseminated and lessons will be incorporated into relevant lesson sharing systems</li> <li>To understand the extent to which needs have been met, through a timely and transparent process</li> <li>To understand the impact of interventions and explore the strength of the exit strategy with a focus on achieving program sustainability</li> </ul>

#### **Evaluation Criteria and Questions**

The evaluations proposed will use the standard evaluation criteria of Relevance, Effectiveness, Efficiency, Sustainability, and Impact<sup>1</sup> as well as Adequacy, Transparency and Timeliness. Gender Equality, and the Empowerment of Women (GEEW) should be mainstreamed throughout.

The FY17 mid-term and end-line evaluation will address the proposed key evaluation questions (see Annex III: Evaluation Criteria and Questions FY17 baseline, mid-term and end-line evaluations). These are only the key indicative questions and sub-questions, in order to provide the background to the evaluation team. The evaluation team is therefore required to further elaborate the questions and sub questions under each criterion during the inception phase of each evaluation.

Collectively, the questions aim at highlighting the existing circumstances, performance of school meal activities during the project period and key lessons learnt, which could inform future strategic and operational decisions.

Evaluability is the extent to which an activity or a programme can be evaluated in a reliable and credible fashion. A preliminary evaluability assessment will be done by the Country Office at the initial stage of project cycle, which will be deepened by the evaluation team in each inception package relating to deliverables. The evaluation team shall notably critically assess data availability and take evaluability limitations into consideration in its choice of evaluation methods. In doing so, the team will also critically review the evaluability of the gender aspects of the operation, identify related challenges and mitigation measures and determine whether additional indicators are required to include gender empowerment and gender equality dimensions.

The evaluations will take a programme theory approach based on the results framework. It will draw on the existing body of documented data as far as possible and complement and triangulate this with information to be collected in the field.

#### Stakeholders and Users

#### **Stakeholders**

A number of stakeholders both inside and outside of WFP have interests in the results of the evaluation and some of these will be asked to play a role in the evaluation process. Those include: WFP Country Office, Regional Bureau, and WFP Washington Office, as well as key headquarters Divisions (Programme Policy Division, the Performance Management and Monitoring Division and the Office of Evaluation among others). Externally, USDA including the Food Assistance Division in Washington, DC and the regional Agricultural Attaché, and other key project partners, including Government of Bangladesh, specifically the Ministry of Primary and Mass Education (MoPME), Directorate of Primary Education (DPE), Local Government Division (LGD), Department of Public Health and Engineering (DPHE), Ministry of Health and Family Welfare. In addition, NGOs and international organizations Room to Read, Muslim

<sup>&</sup>lt;sup>1</sup> For more detail see: <a href="http://www.oecd.org/dac/evaluation/daccriteriaforevaluatingdevelopmentassistance.htm">http://www.oecd.org/dac/evaluation/daccriteriaforevaluatingdevelopmentassistance.htm</a> and <a href="http://www.alnap.org/what-we-do/evaluation/eha">http://www.alnap.org/what-we-do/evaluation/eha</a>

Aid-UK, YPSA, BRAC, GAIN (Global Alliance for Improved Nutrition), UNICEF and FAO also have a stake in the evaluation.

An Evaluation Reference Group (ERG) will be formed with representation from WFP CO, RBB, OEV HQ and externally USDA, MoPME/DPE, Room to Read, Muslim Aid-UK, YPSA and UNICEF. The ERG members will review and comment on the draft evaluation products and act as key informants in order to safeguard against bias and influence.

#### Users

The primary users of this evaluation will be:

- WFP-Bangladesh and its government partner to adjust joint activities to implement a school feeding programme and to inform future project design and implementation
- USDA to inform changes in project strategy, results framework, and critical assumptions
- NGOs to inform current activities or future project design
- The GoB is expected to take over the management and monitoring of the school feeding program over time, therefore, information on whether the program is yielding the desired results is of primary importance
- The WFP Regional Bureau to provide strategic guidance, program support, oversight, and extract lessons for sharing across the region
- WFP HQ for wider organizational learning and accountability
- Office of Evaluation to feed into evaluation syntheses
- Other COs may also benefit from the findings, which can contribute to corporate learning on implementation of capacity development interventions

## Subject of the Evaluation

The FY17 McGovern-Dole funded school meals project is designed to provide school feeding assistance (micronutrient-fortified biscuits) to an average of 47,689 pre-primary and primary school children per year in Ukhiya and Kutubdia in Southern Bangladesh. The project will use USDA food and funding to contribute directly towards McGovern-Dole Strategic Objective 1 (Improved Literacy of School Age Children) and Strategic Objective 2 (Increased Use of Health and Dietary Practices). Towards achieving the literacy objective, the project is aiming for promoting quality literacy instruction by the teachers and improving attendance and attentiveness of the children at school (Please see Annex I for Project Level Results Framework). The project intends to bring about the changes by:

- Supporting and implementing activities that promote teacher's knowledge and skills, school
  management capacity, better learning environment, reduce short term hunger of children and
  create attraction for regularly attending the school. The activities will support to promote
  health, hygiene and nutrition knowledge and sanitation condition of the pre-primary and
  primary schools;
- Formulating, institutionalizing, and operationalizing Bangladesh's first National School Feeding Policy;
- Mainstreaming GoB's National School Feeding in Poverty Prone Areas (NSFPPA) program into GoB's five-year primary education sector program (the Third Primary Education Development Program or "PEDP-III"); and

• Continuing and intensifying institutional capacity support to the Ministry of Primary and Mass Education (MoPME) through WFP-Bangladesh's Capacity Support Unit (CSU) located in MoPME's Directorate of Primary Education (DPE).

USDA awarded funds to WFP on 29 September 2017. USDA has allocated up to \$17.1 million for donations of commodities, transportation, and financial assistance through McGovern-Dole Program FFE-388-2017-019-00 for FY2017-2020. Project implementation will start January 1, 2018 with capacity support activities. The first tranche of commodities is expected to arrive in Bangladesh in early August 2018. The wheat will then be processed into biscuits between August with distribution starting in September 2018. Although USDA food will not reach students until mid-year, preparation for the literacy, health and hygiene and policy support activities will begin January 1, 2018.

## Methodology: FY17 baseline study, mid-term and end-line evaluations:

The evaluation methodology for the 3 deliverables will be designed in accordance with WFP DEQAS (DEQAS) as well as USDA's Monitoring and Evaluation Policy. Based on the requirements described in the evaluation TORs, further analysis done at inception phase and consultations with key stakeholders, the evaluation team will formulate an appropriate evaluation design, sampling strategy, and methodological approach. It will be fully developed and finalized in an Inception Report. The draft inception report will be shared with the Evaluation Reference Group for inputs before being finalized by the Evaluation Team and approved by WFP. The quantitative survey design, sampling frame and data collection methods will be informed by program coverage, context and the list of indicators as per the PMP. The measurement strategy to identify contribution to literacy objectives will be described and confirmed during the evaluation inception, when data quality and evaluation methods are assessed and finalized.

Overall, the methodology for baseline, mid-term and final evaluation should:

- Employ the evaluation criteria of relevance, effectiveness and efficiency, impact and sustainability.
- The evaluation methods are preferably to be quasi-experimental approaches with understanding that appropriate comparison groups are available for selection of schools for controls against treatment; identify the baseline status of both the intervention & nonintervention schools.
- Demonstrate impartiality and lack of biases by relying on a cross-section of information sources (stakeholder groups, including beneficiaries, etc.) The selection of field visit sites will also need to demonstrate impartiality.
- Apply an evaluation matrix geared towards addressing the key evaluation questions considering the data availability challenges, the budget and timing constraints;
- Ensure through the use of mixed methods that women, girls, men and boys from different stakeholders groups participate and that their different voices are heard and used;
- Mainstream gender equality and women's empowerment, as above;

Specific data collection methods are expected to include: a desk review, quantitative survey, semi-structured interviews and focus groups (to ensure that a cross-section of stakeholders is able to participate so that a diversity of views is gathered) and observation during field visits.

The baseline and outcome/impact surveys (as part of the package of data collection methods for the evaluation) will primarily employ quantitative techniques to collect data from teachers, head teachers, students and records of the sampled schools. The sampling techniques will be designed by the evaluation firm, preferably follow a multi-stage probability proportional to size (PPS) sampling method, covering two sub-districts, at five percent margin of error and 95 percent confidence level. The survey information will be collected of a representative sample of primary schools randomly selected from intervention and control area.

The results of the outcome surveys will inform the assessment of the project impact in the mid-term and final evaluation. The quantitative survey will be complemented by a qualitative survey that will be conducted simultaneously at different level. Qualitative methods will also be used to the extent possible and practicable to ensure triangulation and clarification of findings. Specifically, WFP anticipates that the evaluation team will carry out key informant interviews and focus group discussions. The following stakeholders will be targeted for key informant interviews and/or focus group discussions:

- USDA (including DC-based program analyst and the regional agricultural attaché)
- Students, parents, school teachers and School Management Committee of the sample schools
- Community members,
- Relevant government officials at district/Upazila level and Ministry/Department level,
- Cooperating partner NGO,
- WFP officials at Country Office and RB
- Other stakeholders including the member of ERG

Documents for review could include previous evaluations of the school feeding program, noting that such evaluations were in a different location and different combination of interventions. These documents may include the McGovern-Dole FY14 baseline study and mid-term evaluation of the School Meals Programme, the Country Programme 2013-2017 mid-term evaluation, and the recently commissioned outcome survey for the USDA funded McGovern-Dole program in Gaibandha. Additional documents may include monitoring data currently available with the CO and partners. These will be made available separately to the Evaluation Team.

Data can also be taken from WFP Bangladesh CO's monitoring system, where regular process and output monitoring is carried out by the CO and Cooperating Partners. The CO also collects and manages the output data through COMET, a corporate database. These data are available in monthly partners' reports. These are key data sources which should be reviewed by the Evaluation Team. The Evaluation Team will also be required to check the reliability of available monitoring data.

The evaluation will employ participatory gaps and needs assessment workshops to evaluate the progress of government capacity to implement school feeding programme

WFP leaves the following aspects of the evaluation plan open-ended until the inception phase:

- Confirmation of evaluation questions;
- Type of Surveys, anticipated survey participants, geographic locations
- Specifying sample size and confidence interval
- Discussion of anticipated statistical analysis techniques
- What data will be used to measure which outcomes?

Participant	Approximate number
Student	47,689
Parent	
Teacher	435 (87*5)
District level officials	
Regional level officials	
National level officials	

## **Quality Assurance**

WFP Office of Evaluation's (OEV) Evaluation Quality Assurance System (EQAS) defines the quality standards expected from this evaluation and sets out processes with in-built steps for quality assurance, templates for evaluation products and checklists for the review thereof. It is based on the United Nations Evaluation Group (UNEG) norms and standards and good practice of the international evaluation community - Development Assistance Committee (DAC) and Active Learning Network for Accountability and Performance (ALNAP) - and aims to ensure that the evaluation process and products conform to best practice and meet the WFP OEV's quality standards. The DEQAS does not interfere with the views and independence of the evaluation team.

The evaluation team shall be assured of the accessibility of all relevant documentation within the provisions of the directive on disclosure of information according to WFP Directive (#CP2010/001) on Information Disclosure.

The DEQAS should be systematically applied to this evaluation and the evaluation manager will be responsible to ensure that the evaluation progresses in line with its process steps and to conduct a rigorous quality control of the evaluation products ahead of their submission to WFP.

WFP OEV has developed a quality assurance checklist for its decentralized evaluations. This includes checklists for feedback on quality for each of the evaluation products. These checklists will be applied to ensure the quality of the evaluation process and outputs. In addition, a post-hoc quality assessment of the final decentralized evaluation report will be conducted by OEV.

Concerning the quality of data and information, the evaluation team should systematically check accuracy, consistency and validity of collected data and information and acknowledge any limitations/caveats in drawing conclusions using the data.

WFP Bangladesh CO will use the ERG's feedback and recommendations as the quality control check of the evaluation products. The CO will also assist the evaluation team to work independently when collecting primary data at the field level as well as in consultations, so as to ensure zero influence on the evaluation process.

#### Phases and Deliverables of the evaluation

The evaluation will proceed through these key phases:

Phase 1	Planning
Phase 2	Preparation
Phase 3	Inception
Phase 4	Field Data Collection
Phase 5	Data Analysis & Reporting
Phase 6	Dissemination and follow-up

The evaluation schedule provides a detailed breakdown of the proposed timeline for each phase over the full timeframe. It is to be noted that this is a tentative timeframe, subject to change due to any unforeseen circumstances and other external factors beyond the control of WFP or the Evaluation team.

#### Baseline Fvaluation Timeline

**Preparation Phase** (January-February 2018): Contracting an agency based on proposal submitted, team composition with expertise specifically in education, nutrition, health, food security and gender among other subject area.

Deliverable - Fully executed contract and Terms of Reference for the Internal Evaluation Committee and the Evaluation Reference Group

**Inception Phase** (February- March 2018): The evaluation design is finalized during this phase. The evaluation team will need to have a good grasp of the expectations for the evaluation and a clear plan for conducting it. The inception phase will include a desk review of secondary data and initial interaction with the main stakeholders, including the design of the evaluation framework and finalizing of data collection tools and instruments. The quality assured Inception Reports must be submitted to the CO for approval no later than *two weeks before* the data collection begins.

#### Deliverable - Inception Report

The Inception Report of the FY18 baseline study will clearly define the evaluation design and methodology, which will be common to the baseline study and the follow-on mid-term and end-line evaluations. It will also describe the country context, provide an operational factsheet and map, and provide a stakeholder analysis.

The Inception Report will also describe the baseline survey technique, data collection and analysis methods. It will also explain evaluation methodologies of the FY17 mid-term and end-line evaluations and the approach taken by the evaluation team to cultivate ownership and organize debrief sessions and quality assurance systems developed for the baseline and follow-on mid-term and end-line evaluations. The Inception Report will include use of Evaluation Plan Matrices as needed, and they will outline the methods that the evaluation team will collect and analyze data to answer all evaluation questions. Finally, they must include an activity plan and time line. The evaluation designs and proposed methodologies specified in the Inception Report must reflect the evaluation plans, budgets and operational environments, and the extent to which methods lead to collection of reliable data and analysis that provide a basis for reaching valid and reliable judgments.

**Field Data Collection Phase FY17 Baseline study** (March-April 2018): The fieldwork will span over four weeks and will include visits to project sites. A debriefing session will be held upon completion of the field-work.

Deliverable - An exit debriefing presentation of preliminary findings and conclusions (power point presentation).

Data Analysis and Reporting Phase (mid-April-2018–June 2018): The evaluation team will analyze the data collected during the desk review and the field work, conduct additional consultations with stakeholders, as required, and draft the FY17 Baseline Study report. They will be submitted to the evaluation manager for quality assurance. Stakeholders will be invited to provide comments, which will be recorded in a matrix by the evaluation manager and provided to the evaluation team for their consideration before report finalization. According to the USDA MGD program requirements, the reports must be finalized for WFP to transmit to the USDA FAD within 60 days following the evaluation fieldwork and no more than 15 days after the report has been completed. Quality assured final reports must be submitted to WFP Bangladesh CO for final comments and pre-approval one month before the USDA deadline.

Deliverable by June 2018– FY17 baseline study report: The report will outline the purpose, scope and rationale, and the survey methodologies applied including the limitations that these may come with. The report must reflect the TOR and Inception Report and outline in detail the data collection process, findings and conclusions that the team has obtained. The baseline study report should be no longer than 25 pages, excluding annexes.

Data Analysis and Reporting Phases for FY17 mid-term and end-line evaluations: The evaluation team will analyze the data collected (September – October 2019 for FY17 Mid-term evaluation, and October – November 2020 for FY17 end-line evaluation) during the desk review and the field work, conduct additional consultations with stakeholders, as required, and draft the two deliverables: FY17 mid-term evaluation report and FY17 end-line evaluation report. These timelines will be further developed in the Inception Report. They will be submitted to the evaluation manager for quality assurance. Stakeholders will be invited to provide comments, which will be recorded in a matrix by the evaluation manager and provided to the evaluation team for their consideration before report finalization. According to the USDA MGD program requirements, the reports must be finalized for WFP to transmit to the USDA FAD within 60 days following the evaluation fieldwork and no more than 15 days after the report has been completed. Quality assured final reports must be submitted to WFP Nepal CO for final comments and pre-approval one month before the USDA deadline

Deliverable by December 2019 – FY17 mid-term evaluation report: will outline the evaluation purpose, scope and rationale, and the methodologies applied including the limitations that these may come with. The report must reflect the TOR and Inception Report and outline evaluation questions and the evaluation teams' answers to these alongside other findings and conclusions that the teams may have obtained. The reports will also outline interim lessons learned, recommendations and proposed follow-up actions. The evaluation report should be no longer than 25 pages, excluding annexes.

Deliverable by December 2020 – FY17 end-line evaluation report: will outline the evaluation purpose, scope and rationale, and the methodologies applied including the limitations that these may come with. The report must reflect the TOR and Inception Report and outline evaluation questions and the evaluation teams' answers to these alongside other findings and conclusions that the teams may have obtained. The reports will also outline interim lessons learned, recommendations and proposed follow-up actions. The evaluation report should be no longer than 25 pages, excluding annexes.

**Dissemination and Follow-up Phase for FY17 Baseline** (June 2018): The baseline evaluation findings will be shared with USDA through a final report. A presentation or discussion may be held to discuss the evaluation findings and any revisions to the baseline and targets that need to be made.

The midterm and end-line evaluations will follow a more rigorous dissemination phase. USDA Food Assistance Division (FAD) and CO management will respond to the midterm and end-line evaluation recommendations by providing actions that will be taken to address each recommendation and estimated timelines for taking those actions. According to USDA McGovern-Dole program requirements for the final evaluation, the meeting should be held within 30 days of USDA receipt of the final end-line evaluation report.

The evaluation report will also be subject to external post-hoc quality review to report independently on the quality, credibility and utility of the evaluation in line with evaluation norms and standards. The final evaluation report will be published on the WFP public website. Findings will be disseminated and lessons will be incorporated into other relevant lesson sharing systems.

A 2-3 page stand-alone brief describing the evaluation design, key findings and other relevant considerations. It will serve to inform any interested stakeholders of the midterm evaluation, and should be written in language easy to understand by non-evaluators and with appropriate graphics and tables.

**Notes:** All reports will be produced in English and follow the WFP DEQAS templates. The survey team is expected to produce written work that is of very high standard, evidence-based, and free of errors. The evaluation company is ultimately responsible for the timeliness and quality of the evaluation products. If the expected standards are not met, the evaluation company will, at its own expense, make the necessary amendments to bring the evaluation products to the required quality level.

#### **Evaluation Timeframe**

Date	PHASES		
PREPARATION PH	PREPARATION PHASE FOR OVERALL EVALUATION		
From December	Assign roles/responsibilities (WFP), Establish Evaluation Committee and ERG		
2017 to January	Develop Terms of Reference (TORs) and budget (WFP)		
2018	Procure independent evaluation firm (WFP)		
INCEPTION PHAS	INCEPTION PHASE FOR OVERALL EVALUATION		
From Fohruary	Desk review of key project documents (evaluation team)		
From February 2018 to March 2018	Inception mission (evaluation team and WFP)		
	Prepare Inception Report including quantitative and qualitative data collection tools (evaluation team)		
BASELINE STUDY	· · · · · · · · · · · · · · · · · · ·		
From March	Preparation of field visits (evaluation team and WFP)		
2018 to June 2018	Data collection (evaluation team)		
	Data analysis (evaluation team)		

	Prepare baseline study report (evaluation team with inputs from ERG)		
	Share final baseline study findings with ERG including USDA (evaluation team)		
	Request Commitment Letter modifications, as necessary (WFP)		
MID-TERM EVAL	MID-TERM EVALUATION		
	Inception: Update to original Inception Report as required, review of desk		
	documents (evaluation team)		
	Preparation of field visits (evaluation team and WFP)		
From July 2019	Data collection (evaluation team)		
to December	Data analysis (evaluation team)		
2019	Draft and finalize Mid-term Evaluation Report (evaluation team with inputs from		
	ERG through exit mission debriefing and commenting on draft evaluation report)		
	Disseminate final evaluation finding to ERG members including USDA through		
	workshop and/or other channels (WFP)		
	Prepare Management Response (WFP)		
FINAL EVALUATION	ON		
	Inception: Update to original Inception Report as required, review of desk documents (evaluation team)		
	Preparation of field visits (evaluation team and WFP)		
From July 2020	Data collection (evaluation team)		
to December	Data analysis (evaluation team)		
2020	Draft and finalize final Evaluation Report (evaluation team with inputs from ERG		
	through exit mission debriefing and commenting on draft evaluation report)		
	Disseminate final evaluation finding to ERG members including USDA through		
	workshop and/or other channels (WFP)		
	Prepare Management Response (WFP)		

## Organization of the Evaluation:

The evaluation team will conduct the evaluations under the direction of its team leader and in close communication with the WFP evaluation manager. The team will be hired following agreement with WFP on its composition.

The independent evaluation consulting company will conduct and report on the evaluation according to WFP standards. To ensure the independence of the studies and the evaluations the role of Evaluation Manager is distinguished from the role of the independent evaluation team. As a result, the service cannot take the role of a Study and Evaluation Team member.

The Evaluation Team will ensure relevant ethical clearances are taken from applicable stakeholders (beneficiaries) ahead of going to the field with the surveys. The evaluation team should take special consideration of the United Nations Evaluation Group (UNEG) Ethical Guidelines which state that "all those engaged in designing, conducting and managing evaluation activities should aspire to conduct high quality work guided by professional standards and ethical and moral principles. The integrity of evaluation is especially dependent on the ethical conduct of key actors according to UNEG Ethical Guidelines on the evaluation process".

The main functions and tasks expected from the Evaluation Manager, the independent Study and Evaluation Teams, WFP Bangladesh CO, the WFP Regional Bureau of Asia (RBB) and the USDA FAD are described below.

## Team composition and competencies

The evaluation team will conduct the proposed studies and evaluations under the direction of the Evaluation Manager. The team will be hired by the WFP Bangladesh CO, following agreement with OEV on its composition.

The evaluation team will comprise of a **team leader** and other team members as necessary to ensure a complementary mix of expertise in the technical areas covered by the evaluation as well as in conducting baseline studies: These are: **evaluation methodology, education, school health and nutrition, gender, data management and analysis.** All will be independent consultants and may be national or a mix of international and national consultants. The team leader will have strong evaluation skills and experience as well as leadership skills. The team will be selected during a competitive bidding process in line with WFP's regulations.

The evaluation team will work close coordination and technical liaison with a national, in-country research firm that has thorough technical expertise and contextual knowledge of Bangladesh's school meals programs. The technical capacity and skills of the national research firm is deemed essential for the conduct of the evaluation.

The team will be multi-disciplinary and include members who together include an appropriate balance of expertise and practical knowledge in the following areas:

Team expertise and knowledge		
Institutional capacity development	Focus on handover process, cost-efficiency analysis, supply chain management, logistics, school feeding, education, nutrition and food security; agro-economics/rural development, knowledge management	
Economist/ Statistician	To undertake high quality sampling and data analysis	
Gender Expertise	Within the country/regional context as well as understanding of UN system-wide and WFP commitments on gender	
Experience	Experience and expert knowledge in carrying out complex evaluations and baseline surveys	
General	Strong analytical and communication skills, evaluation and baseline study experience and familiarity with the country or region; All team members should have strong skills in oral and written English. Given the remoteness of some field sites and their limited accessibility, all team members should be in good physical condition.	
	Responsibilities	
Contribute to t	he methodology in their area of expertise based on a document review	
	onent specific data collection tools relevant to each study taking into reference such tools previous related studies	

Conduct field work
Participate in team meetings and meetings with stakeholders
Contribute to the drafting and revision of the evaluation / study products in their technical area(s).

Team Leader		
Technical expertise	Cost-efficiency analysis, supply chain management, logistics, school feeding, education, nutrition and food security; agro-economics/rural development,	
Methodology expertise	knowledge management  Designing methodology and data collection tools and demonstrated experience in leading similar evaluations and studies.	
General	Leadership and communication skills, including a track record of excellent English writing and presentation skills.	
	Responsibilities	
Defining the ev	valuation approach and methodology	
Guiding and m	anaging the team	
_	aluation mission and representing the evaluation team; iv) drafting and revising, as neeption report, exit debriefing presentation and the evaluation report/s in line with	
Facilitate regul	ar communication with the Evaluation Manager and local partners; lead, coordinate	
and facilitate c	onsultations with local partners and communicate the decisions reached to each grou	

#### **Security Considerations**

of stakeholders.

- As an 'independent supplier' of evaluation services to WFP, the evaluation company is
  responsible for ensuring the security of all persons contracted, including adequate
  arrangements for evacuation for medical or situational reasons. The consultants contracted by
  the evaluation company do not fall under the UN Department of Safety & Security (UNDSS)
  system for UN personnel. However, consultants hired independently are covered by the UN
  Department of Safety & Security (UNDSS) system for UN personnel, which cover WFP staff and
  consultants contracted directly by WFP.
- Independent consultants must obtain UNDSS security clearance for travelling to be obtained from designated duty station and complete the UN system's Basic and Advance Security in the Field courses in advance, print out their certificates and take them with them.2
- However, to avoid any security incidents, the Evaluation Manager is requested to ensure that:
- The WFP Bangladesh CO registers the team members with the Security Officer on arrival in country and arranges a security briefing for them to gain an understanding of the security situation on the ground.
- The team members observe applicable UN security rules and regulations e.g. curfews etc.

### Communication

The language used in all communication and evaluation products will be English.

<sup>&</sup>lt;sup>2</sup> Field Courses: Basic <a href="https://dss.un.org/bsitf/">https://dss.un.org/bsitf/</a>; Advanced <a href="https://dss.un.org/asitf">https://dss.un.org/bsitf/</a>; Advanced <a href="https://dss.un.org/asitf">https://dss.un.org/asitf</a>

The Evaluation Manager will submit all final deliverables to WFP Bangladesh CO for pre-approval. Upon pre-approval of deliverables, the WFP Bangladesh CO will forward the deliverables to WFP's Washington Office with the OMB (Regional Bureau) in copy. WFP's Washington Office will transmit deliverables to the USDA FAD for comments, inputs and final approval. Upon final approval, WFP's Washington Office will transmit USDA comments and final approval to the WFP Bangladesh CO with the OMB Regional Bureau in copy. The Regional Bureau will maintain its normal responsibilities in a decentralized evaluation. WFP Bangladesh CO will release payments and inform the Evaluation Manager who will then communicate with the Evaluation Team. All communication with USDA will be transmitted via WFP's Washington Office including invitations to the FAD programme staff to participate in teleconferences to discuss CO management responses to evaluation findings and recommendations.

To enhance the learning from this evaluation, the evaluation team should place emphasis on transparent and open communication with key stakeholders. These may for example, take place by ensuring a clear agreement on channels and frequency of communication with and between key stakeholders. Once the evaluation reports are final and approved by the Chair of the IEC, WFP Bangladesh CO will organize a workshop for the Ministry of Education, WFP's cooperating partners and internal programme units, in order to discuss the findings and recommendations and prepare the management response plan. Another result-sharing workshop will be held for donor community, UN partners including the education development partners group and civil society group where the recommendations and follow-up actions will also be discussed with the objective of getting external feedback. These discussions will also inform the management response to the recommendations. Lastly, the printed copy of the evaluations reports will be shared with all relevant stakeholders.

The evaluation team should include a detailed communication plan and/or dissemination strategy in the overall evaluation design.

## Budget

Funding Source: The evaluations will be funded by USDA through WFP Bangladesh CO.

**Budget:** The tentative budget to cover the combined FY14 end-line and FY17 baseline study and the FY17 mid-term and end-line evaluations will be prepared by the WFP Bangladesh CO (using the rate established in the LTA and the corresponding template) and approved by OEV and USDA. The individual budget ceilings for this TOR is as follows:

Evaluation Phase	Estimated Date	Approximate Cost
Evaluation Design and Baseline Study	Jun-18	USD 120,000
Midline Outcome Study and Mid-term evaluation	Sep-19	USD 160,000
Final Outcome Study and Final evaluation	Oct-20	USD 210,000
	Total:	USD 490,000

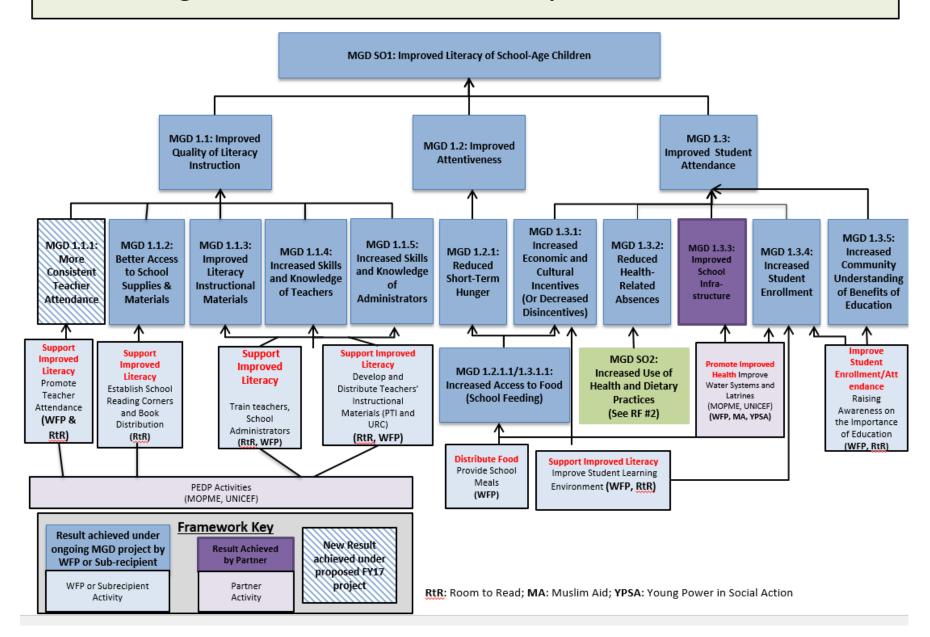
However, at this point, the research firm is expected to provide their detailed budget for the FY17 baseline study in their proposal, taking into account the fact that a full evaluation design has to be made for the FY17 grant cycle. Details for evaluation firms to submit bids to WFP will follow WFP internal guidance. The firms will be asked to include a full technical proposal budget and timeline of proposed activities.

#### Please send any queries to:

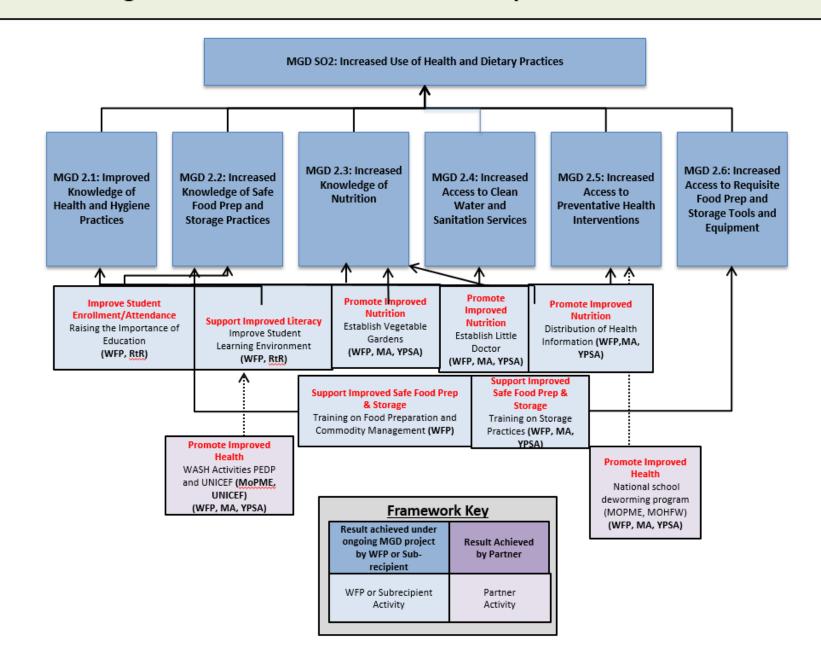
Ezaz Nabi, Monitoring & Evaluation Officer, WFP Country Office, Bangladesh (ezaz.nabi@wfp.org)

Rezaul Karim, Head of PPIS, WFP Country Office, Bangladesh (<a href="mailto:rezaul.karim@wfp.org">rezaul.karim@wfp.org</a>).

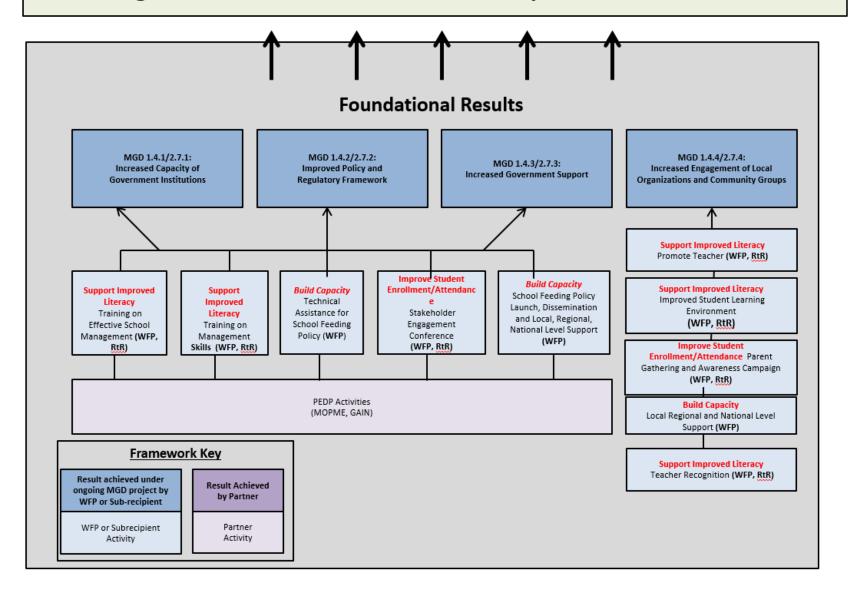
# WFP Bangladesh FY2017 McGovern-Dole Proposal: Results Framework #1



# WFP Bangladesh FY2017 McGovern-Dole Proposal: Results Framework #2



# WFP Bangladesh FY2017 McGovern-Dole Proposal: Foundational Results



# **Critical Assumptions**

The success of the overall project is based on the following critical assumptions:

- (i) Continued national economic and political stability;
- (ii) Strong GoB commitment to education, school feeding and handover;
- (iii) GoB and partners that are able to provide complementary resources;
- (iv) Availability of partners and technical expertise to support implementation;
- (v) Stability of the food pipeline;
- (vi) Ability of GoB and partners to respond effectively to natural disasters;
- (vii) Adequate linkages to health care and social services;
- (viii) Sufficient GoB budget; and
- (ix) Local community and WFP capacity to leverage non-MGD funds to support project implementation and local purchase

## **Annex II: List of Performance Indicators of FY17**

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Standard Indicator Number	Performance Indicator
1	Number of students regularly (80%) attending USDA supported classrooms/schools
2	Number of textbooks and other teaching and learning materials provided as a result of USDA assistance
3	Number of school administrators and officials in target schools who demonstrate use of new techniques or tools as a result of USDA assistance
4	Number of school administrators and officials trained or certified as a result of USDA assistance
5	Number of teachers/educators/teaching assistants in target schools who demonstrate use of new and quality teaching techniques or tools as a result of USDA assistance
6	Number of teachers/educators/teaching assistants trained or certified as a result of USDA assistance
7	Number of educational facilities (i.e. school buildings, classrooms, and latrines) rehabilitated/constructed as a result of USDA assistance
8	Number of students enrolled in school receiving USDA assistance
9	Number of Parent-Teacher Associations (PTAs) or similar "school" governance structures supported as a result of USDA assistance
10	Number of public-private partnerships formed as a result of USDA assistance
11	Value of new public and private sector investments leveraged as a result of USDA assistance

12	Number of educational policies, regulations and/or administrative procedures in each of the following stages of development as a result of USDA assistance:  Stage 1: Analyzed  Stage 2: Drafted and presented for public/stakeholder consultation  Stage 3: Presented for legislation/decree Stage 4: Passed/Approved  Stage 5: Passed for which implementation has begun
15	Number of daily school meals (breakfast, snack, lunch) provided to school-age children as a result of USDA assistance
16	Number of school-age children receiving daily school meals (breakfast, snack, lunch) as a result of USDA assistance
17	Number of social assistance beneficiaries participating in productive safety nets as a result of USDA assistance
18	Number of individuals trained in child health and nutrition as a result of USDA assistance
19	Number of individuals who demonstrate use of new child health and nutrition practices as a result of USDA assistance
20	Number of individuals trained in safe food preparation and storage as a result of USDA assistance
21	Number of individuals who demonstrate use of new safe food preparation and storage practices as a result of USDA assistance
22	Number of schools using an improved water source
23	Number of schools with improved sanitation facilities
24	Number of students receiving deworming medication(s)
26	Percent of students who, by the end of two grades of primary schooling, demonstrate that they can read and understand the meaning of grade level text
27	Number of individuals benefiting directly from USDA-funded interventions

28	Number of individuals benefiting indirectly from USDA-funded interventions
Custom	
1	Percent of teachers in target schools who attend and teach school at least 90 percent of scheduled school days per school year
2	Number of classroom libraries (book shelves with books) established as a result of USDA assistance
3	Percent of students in classrooms identified as attentive by their teachers
4	Average # of school days missed by each student due to illness (for each school and in aggregate)
5	Percent of parents in target communities who can name at least three benefits of primary education
6	Percent of students who can identify at least three key health and hygiene practices
7	Percent of storekeepers who can identify at least three safe storage practices
9	Number of 'Little Doctor' students supported by WFP
11	Number of meetings/workshops/training sessions held for institutional capacity to implement SF as a result of USDA assistance
12	Number of pilot initiatives supported to design SF modalities as a result of USDA assistance
13	Number of government staff trained as a result of USDA assistance
14	Number of technical training for system development for service/food procurement, quality control, supply chain, and strengthened online database system and gender mainstreaming in program as a result of USDA assistance
15	Number of schools supported by the Government with school feeding as a result of USDA assistance
16	Number of social mobilization/community meetings as a result of USDA assistance

17	Number of community mobilization workshops organized as a result of USDA assistance
18	Number of teachers, parents and school management committee members attended the community mobilization workshops

#### Annex III: Evaluation Criteria and Questions FY17 baseline, mid-term and final evaluations

The project's evaluation will assess the project through the lens of relevance, effectiveness and efficiency, impact and sustainability. The table below is broken out into those focus areas, and it outlines preliminary key evaluation questions and the relevant data source. The evaluation questions and data sources will be finalized during the inception period. The Mid-term evaluation will use the baseline and follow up outcome reports and associated datasets as key sources. The final evaluation will use the baseline and mid-term reports and the associated data sets as key data sources.

**Table 1: Preliminary Key Evaluation Questions** 

Focus Area	Key Questions – Mid-term Evaluation	Key Questions – Final Evaluation	Data Source
Relevance	<ul> <li>Is the project designed to reach the right people with the right type of assistance?</li> <li>Is the project aligned with national government's policies and strategies including education, school feeding, safety net and national five years plan?</li> <li>Does the project complement other donor-funded and government initiatives?</li> </ul>	<ul> <li>Did the project reach the intended beneficiaries with the right mix of assistance?</li> <li>Is the project aligned with national government's policies and strategies including education, school feeding, safety net and national five years plan?</li> <li>Does the project complement other donor-funded and government initiatives?</li> </ul>	Document review, key stakeholder focus groups
Effectivene ss and Efficiency	<ul> <li>What is the output and the progress of project implementation – is the project on track to carry out all activities as planned?</li> <li>To what degree have the interventions resulted in the expected results and outcomes – is the project on track to reach set targets?</li> <li>What was the efficiency of the program, in terms of transfer cost, cost/beneficiary, logistics, and timeliness of delivery?</li> <li>How efficient the operation and approach are in terms of capacity building of government toward eventual handover?</li> </ul>	<ul> <li>To what extent the outputs led to the realization of the expected results and outcomes – were the set targets achieved?</li> <li>What was the output and were all the project activities carried out as planned?</li> <li>What was the efficiency of the program, in terms of transfer cost, cost/beneficiary, logistics, and timeliness of delivery?</li> <li>How efficient the operation and approach are in terms of capacity building of government toward eventual handover?</li> </ul>	Quantitative surveys, Key stakeholder focus groups

Impact	What is the intermediate impact of the project?     Have there been any unintended outcomes, either positive or negative?     What internal and external factors affect the project's achievement of intended results?	<ul> <li>How did the project contribute to observed impacts?</li> <li>Have there been any unintended outcomes, either positive or negative?</li> <li>What internal and external factors affected the project's ability to deliver impact?</li> <li>What are spillover effects of the project?</li> <li>What progress has the government made toward developing and implementing a nationally owned school feeding program?</li> <li>Are local communities (PTA, farmers groups, etc.) fully involved in and contributing toward school feeding?</li> </ul>	Quantitative surveys, Key stakeholder focus groups
Sustainabili	<ul> <li>Is the program sustainable in the following areas: strategy for sustainability; sound policy alignment; stable funding and budgeting; quality program design; institutional arrangements; local production and sourcing; partnership and coordination; community participation and ownership? What progress has the government made toward developing and implementing a nationally owned school feeding program? Are local communities (PTAs, farmers groups, etc.) fully involved in and contributing toward school feeding and education activities?</li> </ul>	What needs remain in order to achieve a full handover and nationally-owned school feeding program?	Quantitative surveys, Key stakeholder focus groups
General	<ul> <li>What are lessons learned from the project up to this point?</li> <li>Are there any recommendations for midcourse corrections to improve the project's relevance, efficiency, effectiveness, impact, and/or sustainability?</li> </ul>	<ul> <li>What are lessons learned from the project?</li> <li>How can WFP improve future programming, in the context of these lessons learned?</li> </ul>	Document review, Quantitative surveys, Key stakeholder focus groups