



SAVING
LIVES
CHANGING
LIVES

Monitoring and Evaluation (M&E)

Monitoring and Evaluation is a core function of WFP programme management. The monitoring and evaluation function systematically generates credible, timely, relevant information to inform evidence-based programming and demonstrate the contributions of WFP towards the achievement of zero hunger in Bangladesh.

PROCESS & ACTIVITY MONITORING

WFP monitors daily activities and processes, including food and cash distributions across the country; retail transactions from WFP e-voucher outlets and Fresh Food Corners in the Cox's Bazar refugee camps; and capacity strengthening exercises. Monitoring teams conduct interviews with beneficiaries, observe distributions and conduct spot checks to verify the quality and quantity of outputs, as well as adherence to WFP safety standards. Monthly dashboards and analyses are prepared and discussed with programme teams to improve services to beneficiaries.

POST-DISTRIBUTION MONITORING

Surveys are carried out for programme activities to obtain beneficiary perspectives on the quantity, use, acceptability

and quality of WFP assistance. In the surveys, WFP also collects beneficiary perceptions on targeting, variety of food in humanitarian operations, and distribution procedures. Staff also conduct key informant interviews, focus group discussions and in-depth interviews to collect gender-disaggregated perceptions of WFP assistance and safety. Findings inform programme adaptations, including delivery and implementation approaches.

IMPACT & OUTCOME MONITORING

WFP monitoring of its impact on food security has been strengthened using both remote and face-to-face approaches. Dedicated M&E staff carry out programme outcome surveys; this includes a second round of food security outcome monitoring launched in October 2022 which is collecting data on food security and livelihood indicators.

Photos (WFP/Sayed Asif Mahmud & WFP/Nihab Rahman)

Page 1: Mosammut Dalia, a beneficiary of cash based food assistance, having a conversation with a WFP staff.

Page 2: WFP cooperating partner measures the weight of a baby enrolled in its nutrition programme in the Cox's Bazar camps.

Findings will be used to improve programme interventions and to better serve beneficiaries. Furthermore, WFP conducts external evaluations (both decentralized and centralized) to establish impact, and identify lessons learned and recommendations for improvement. In 2022, WFP concluded an external evaluation of its School Feeding activities and launched an impact evaluation of its Forecast-Based Financing activities to inform implementation going forward.

CAPACITY STRENGTHENING

WFP conducts trainings on monitoring and evaluation for its staff, Government and cooperating partners to improve monitoring capabilities, thereby enhancing the quality of its programmes. WFP is providing capacity-strengthening support to the Government's Mother and Child Benefit programme to strengthen its monitoring and reporting system through the development of tools and guidelines.

COMMUNITY FEEDBACK & RESPONSE MECHANISMS

WFP community feedback and response channels have been expanded to enhance beneficiaries' ability to provide feedback on our activities. Beneficiaries can now give feedback to Rohingya Food Security Committees and community volunteers through the WFP 24-hour hotline

and at helpdesks at assistance sites. WFP develops monthly reports and feedback analyses, which feed into other monitoring and evidence-generation activities to improve service delivery.

WFP PLANS

- Improve capacity by finalizing the monitoring and evaluation strategy that provides the framework for monitoring the Bangladesh Country Strategic Plan (2022-2026).
- Enhance evidence generation for decision-making by improving data management and analysis, and developing user-friendly monitoring products, including monitoring dashboards showcasing real-time programme information.
- Increase data utilization among programme teams by improving the tracking of issues identified during monitoring exercises.
- Continue diversifying modalities and channels available to beneficiaries to provide WFP with feedback.
- Build data and information management capacity through joint monitoring and formal training with WFP partners and staff.

