

# JOINT EVALUATION OF THE PILOT Shock-Responsive Social Protection in Arauca (Colombia)



## Shock-Responsive Social Protection

Program utilization and administrative capacity of the national social protection systems for assistance to crisis-affected populations.

## Scope and objectives, what have we evaluated and why?

The joint pilot of the National Government of Colombia and the WFP of Shock-Responsive Social Protection (SRSP) in Arauca-Colombia, executed from April 2020 to February 2021, was evaluated for learning and accountability purposes.

## Objectives of the Pilot

01

Complement the State's action to mitigate the income decrease of Colombians and migrants due to the COVID-19 emergency

02

Contribute with lessons learned towards a shock-responsive social protection system



## Assistance modalities implemented

1

Cash transfer by WFP



2

Food by WFP



3

Delivery of food kits by the National Unit for Disaster Risk Management (UNGRD)



## The pilot was developed in Arauca because of a confluence of factors:

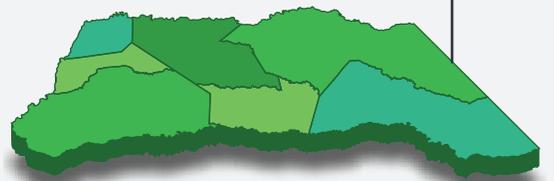
Food insecurity contingency due to the lockdown measures to contain the spread of COVID-19

The humanitarian crisis of the migrant population

Security challenges and armed violence

WFP's operational capacity in the territory

ARAUCA



## What methodology was used for the evaluation?



Documentary and database analysis



**27** INTERVIEWS  
Semi-structured  
55% 45%



**19** INTERVIEWS  
ONLINE SURVEYS  
to institutional actors



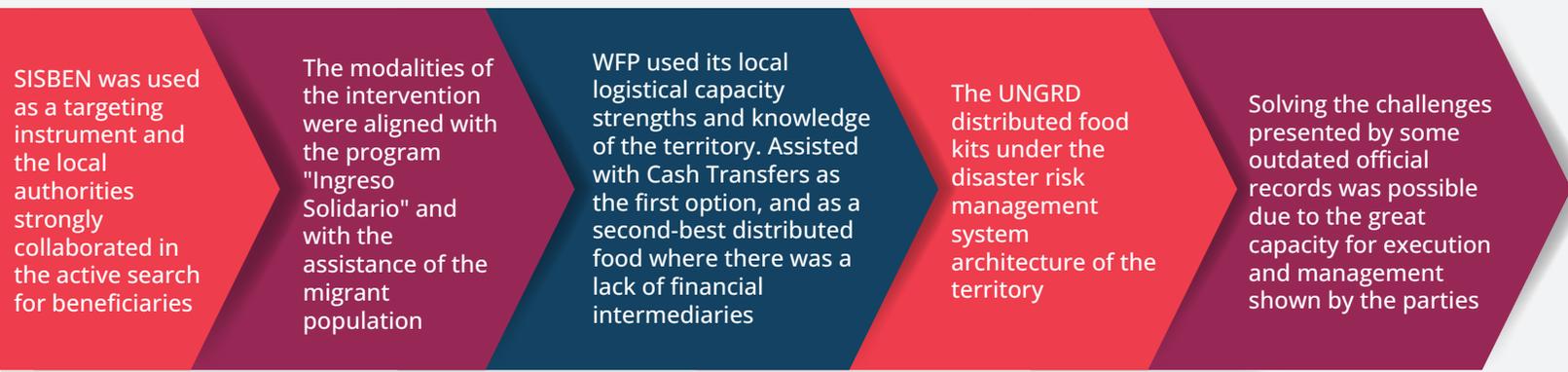
**471** INTERVIEWS  
79 TELEPHONE SURVEYS  
66% 44%



**18** INTERVIEWS  
In-depth interviews  
with beneficiary

# What do we know after the evaluation?

## Relevance in the modalities used, synergy, and articulation in the implementation



## Implementation efficiencies and timeliness of delivery

The pilot started with agility, although the challenges of outdated databases generated delays, and higher costs were incurred. Households perceived that deliveries were made on a timely manner:



Source: Beneficiary household survey. *Econometría*, 2022

Cash Transfers beneficiaries

Food beneficiaries

## Effectiveness in achieving the goals and results

With coverage of **23,000 households**, the national government was complemented in mitigating the emergency in vulnerable households unprotected from the assistance of social promotion programs

Humanitarian principles of impartiality, neutrality, and independence complied

The targets of coverage of the national population were exceeded (**128%**). Given that there were difficulties in locating the migrant population, they were replaced by Colombian families in need

The assistance was a balm at the critical moment of income deprivation, with special relevance in alleviating children's hunger



## Sustainability in the fulfillment of goals and results achieved

Future horizontal expansions of the Social Protection System were laid

Experience and learning for the development of replicas were generated

The outdated SISBEN IV and the lack of coverage of migrants were made visible, which contributed to actions to include this population in the SISBEN IV databases

## Coverage was outstanding for context and needs

**43,2%**

of households in the department received the benefit from the pilot

**55,6%**

of households targeted by "Ingreso Solidario" received the benefit of the pilot

## We learned about the importance of:

**01**

Planning the effort required for the active search of the targeted population

Ensuring the sufficient coverage of financial intermediaries

**02**

**03**

Articulating with national and local authorities from the beginning

Feedbacking the intervention with requests, complaints, and claims

**04**



## Recommendations

### RECOMMENDATION 1

To adopt as a strategy the SRSP or Social Protection, which **requires decision, planning, and articulation**

### RECOMMENDATION 2

Adopt in all replicas of SRSP or Social Protection a **gender approach and empowerment of women** that contribute to the transformations in roles and power relations between women and men

### RECOMMENDATION 3

Make visible and **generate reasonable adjustments to reduce access barriers for the population with disabilities (PWD)** in SRSP or Social Protection projects

### RECOMMENDATION 4

In SRSP or Social Protection projects, make operational adjustments, from the **establishment of a logical framework to monitoring and follow-up, the early linkage of transversal accountability processes, and the linkage of households to the Social Protection System (SPS)**