

JOINT EVALUATION OF THE PILOT Shock-Responsive Social Protection in Arauca (Colombia)



Shock-Responsive Social Protection

Program utilization and administrative capacity of the national social protection systems for assistance to crisis-affected populations.

Scope and objectives, what have we evaluated and why?

The joint pilot of the National Government of Colombia and the WFP of Shock-Responsive Social Protection (SRSP) in Arauca-Colombia, executed from April 2020 to February 2021, was evaluated for learning and accountability purposes.

Objectives of the Pilot

01

Complement the State's action to mitigate the income decrease of Colombians and migrants due to the COVID-19 emergency

02

Contribute with lessons learned towards a shock-responsive social protection system



Assistance modalities implemented

1

Cash transfer by WFP



2

Food by WFP



3

Delivery of food kits by the National Unit for Disaster Risk Management (UNGRD)



The pilot was developed in Arauca because of a confluence of factors:

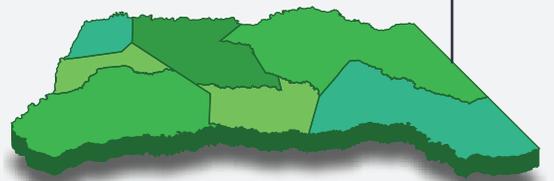
Food insecurity contingency due to the lockdown measures to contain the spread of COVID-19

The humanitarian crisis of the migrant population

Security challenges and armed violence

WFP's operational capacity in the territory

ARAUCA



What methodology was used for the evaluation?



Documentary and database analysis



27 INTERVIEWS
Semi-structured
55% 45%



19 INTERVIEWS
ONLINE SURVEYS
to institutional actors



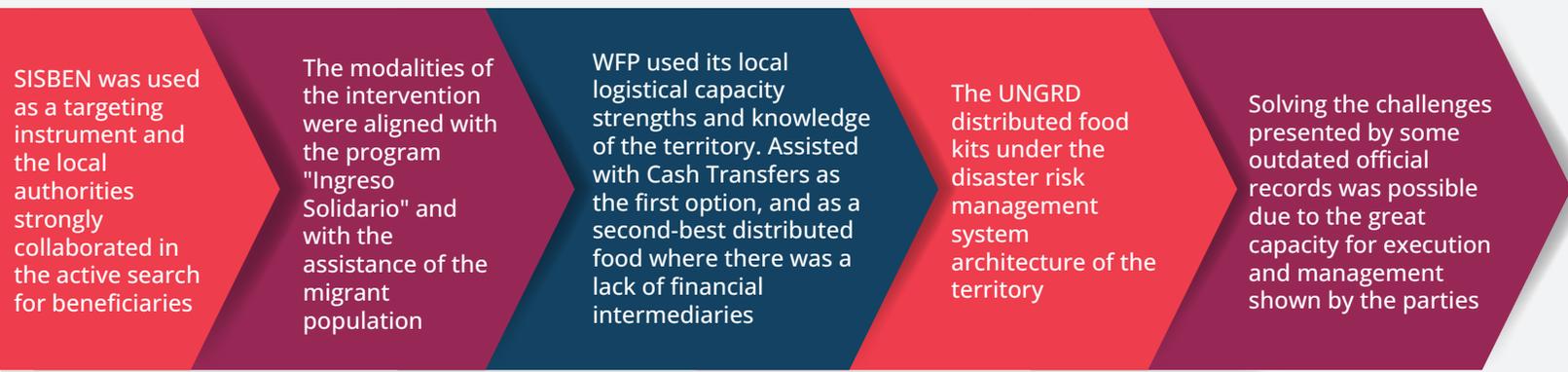
471 INTERVIEWS
79 TELEPHONE SURVEYS
66% 44%



18 INTERVIEWS
In-depth interviews
with beneficiary

What do we know after the evaluation?

Relevance in the modalities used, synergy, and articulation in the implementation



Implementation efficiencies and timeliness of delivery

The pilot started with agility, although the challenges of outdated databases generated delays, and higher costs were incurred. Households perceived that deliveries were made on a timely manner:



Source: Beneficiary household survey. *Econometría*, 2022

Cash Transfers beneficiaries

Food beneficiaries

Effectiveness in achieving the goals and results

With coverage of **23,000 households**, the national government was complemented in mitigating the emergency in vulnerable households unprotected from the assistance of social promotion programs

Humanitarian principles of impartiality, neutrality, and independence complied

The targets of coverage of the national population were exceeded (**128%**). Given that there were difficulties in locating the migrant population, they were replaced by Colombian families in need

The assistance was a balm at the critical moment of income deprivation, with special relevance in alleviating children's hunger



Sustainability in the fulfillment of goals and results achieved

Future horizontal expansions of the Social Protection System were laid

Experience and learning for the development of replicas were generated

The outdated SISBEN IV and the lack of coverage of migrants were made visible, which contributed to actions to include this population in the SISBEN IV databases

Coverage was outstanding for context and needs

43,2%

of households in the department received the benefit from the pilot

55,6%

of households targeted by "Ingreso Solidario" received the benefit of the pilot

We learned about the importance of:

01

Planning the effort required for the active search of the targeted population

Ensuring the sufficient coverage of financial intermediaries

02

03

Articulating with national and local authorities from the beginning

Feedbacking the intervention with requests, complaints, and claims

04



Recommendations

RECOMMENDATION 1

To adopt as a strategy the SRSP or Social Protection, which **requires decision, planning, and articulation**

RECOMMENDATION 2

Adopt in all replicas of SRSP or Social Protection a **gender approach and empowerment of women** that contribute to the transformations in roles and power relations between women and men

RECOMMENDATION 3

Make visible and **generate reasonable adjustments to reduce access barriers for the population with disabilities (PWD)** in SRSP or Social Protection projects

RECOMMENDATION 4

In SRSP or Social Protection projects, make operational adjustments, from the **establishment of a logical framework to monitoring and follow-up, the early linkage of transversal accountability processes, and the linkage of households to the Social Protection System (SPS)**