



World Food Programme

SAVING LIVES
CHANGING LIVES

UNHAS Nigeria Monthly report 01-30 November 2023



In numbers

- **05** aircraft
- **14** destinations covered
- **370** flights performed
- **86** organizations served
- **3,740** passengers transported
- **10.16** mt of humanitarian cargo transported
- **47** passengers no-shows

Update on UNHAS Construction Projects: UKFCDO Visits Site

To enhance connectivity for a more accessible community, in November, UNHAS Nigeria hosted the Foreign, Commonwealth & Development Office (FCDO) in Maiduguri. The supervisory visit aimed to review the overall infrastructure project underway at the Mohammedu Buhari International Airport. This project is designed to bring transformative change and address logistics loopholes in UNHAS operations.



This visionary initiative is part of a broader infrastructure project aimed at redefining the way UNHAS operates, works, and links crisis-affected communities. At the end of the project, there will be increased productivity in UNHAS services, bringing about modern and efficient infrastructure at the terminal.

The resilience and sustainability of UNHAS can be seen as improved with the conclusion of various projects, including the fuel reservoir. These endeavors contribute to the long-term development goals of UNHAS in Nigeria, fostering logistics, improving service quality, and ensuring overall sustainability.

Operational update

Operating in one of the most challenging and complex humanitarian environments, UNHAS Nigeria plays a pivotal role in supporting the delivery of life-saving assistance specifically across the northeast region.

In the month of November 2023, UNHAS Nigeria continued its vital mission to facilitate safe and efficient transportation, ensuring humanitarian access to remote locations in northeast Nigeria. UNHAS' operational achievements for the month includes:

Passenger Transportation Highlights:

In November 2023, UNHAS Nigeria transported a total of **3,740** passengers. Of these, **2,842** were transported by helicopter flights to deep field locations in northeast Nigeria, while **896** passengers were transported

Destinations	Rotary-wing	Fixed wing
	Maiduguri Banki Bama Damasak Damaturu Damboa Dikwa Gwoza Monguno Ngala Pulka Rann	Abuja Maiduguri Yola

by fixed-wing aircraft between Abuja, Maiduguri, and Yola.

Additionally, three medical transport flights were conducted, serving critical and non-critical passengers from humanitarian agencies. These flights were accompanied by onboard paramedics, ensuring immediate medical attention and care during flight, until the patients reached the medical facilities.

% bookings served:

UNHAS Nigeria successfully served **97%** of booking requests on the same day of travel. The remaining **3%** spill occurred due to operational challenges and late bookings by the agency. Spill bookings were accommodated either on the next day or on another day during the week, aligning with the established schedule. UNHAS Nigeria remains steadfast in overcoming challenges and ensuring the uninterrupted delivery of humanitarian air service to the humanitarian community.

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November 2023

Photo credit: WFP/UNHAS Nigeria - MIU

UNHAS Nigeria Trains FAAN Staff on Promoting Inclusivity in the Workplace

In building a more equitable and harmonious professional environment, UNHAS Nigeria in collaboration with UNWOMEN, and UNOCHA trained thirty-five (35) staff of the Maiduguri Airport on Gender Awareness. This was aimed at promoting an inclusive and positive workplace culture, where all employees feel respected and valued, and also add its voice to the 2023, 16days of activism as a commitment to inclusivity and alignment with societal expectations and reflects positively on the organization and their users.

The training was in reaction to the existing gap noticed by the UNHAS chief of Operation, among airport staff, and users.

Airport staff at the end of the training recognized and learnt to eliminate unconscious biases, stereotypes, as a result, reduce the likelihood of discriminatory practices, creating an airport environment where everyone is treated fairly and with dignity.

Participants reaction at the end of the training are: "My Insight on how, gender awareness goes beyond recognizing mask and the complicated realities and variety in the realm of social identity of male and female as it encompasses a broader understanding has improved! I intend to at the end of this training, create a more inclusive atmosphere that acknowledges and respects the diversity of passengers and try to drop some of my cultural bias". Says the airport manager Muhammad Bashir Jamilu

At the end of the training, certificates were issued to the trainees.



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