



# FITTEST

## FACTSHEET

## What is WFP FITTEST?

Fast IT and Telecommunications Emergency and Support Team ([FITTEST](#)) is the World Food Programme's specialized unit that deploys worldwide to provide critical information and communications technology (ICT) capabilities during sudden-onset emergencies, as well as surge support for field operations.

With over 25 years of experience, FITTEST delivers expert end-to-end support in complex, multi-stakeholder, multi-hazard, multi-technology, and multicultural environments where reliable communication is essential for humanitarian operations and affected communities.

**FITTEST delivers tailored tech solutions for any scenario, anywhere—ready when and where you need us.**

## END-TO-END SUPPORT



**Preparedness**—FITTEST builds surge capacity and strengthens resilience ahead of crises, ensuring rapid, scalable emergency response.



**Crisis**—In sudden or prolonged crises, FITTEST mobilizes within 48 hours globally to deliver rapid IT support for humanitarian response.



**Transition**—After emergencies, FITTEST supports country teams in returning to steady-state operations, ensuring sustainability and local ownership while reinforcing preparedness.

# What does FITTEST offer?

## ON-DEMAND SURGE



**Rapid surge support:** Need fast, reliable connectivity or secure field communications? FITTEST delivers. Our experts install the right ICT solutions—voice, data, and security—aligned with UN safety & telecom standards.

**Emergency coordination:** Our experienced teams engage governments, the private sector, and humanitarian actors to assess needs, coordinate services, prevent overlap, and build lasting partnerships.

**Hands-on technical missions:** From emergency setups to preparedness efforts and long-term support, our team is on the ground when it matters most—helping humanitarian operations stay connected and ready to respond.

**Capacity building & training:** We don't just deploy—we train. FITTEST provides specialized training to strengthen local ICT capacity and ensure knowledge stays where needed.

**Office moves & closures:** Relocating or closing a field office? Leave it to us—we handle all ICT transitions smoothly and securely.

## CUSTOMISED SOLUTIONS



**Remote expertise:** Our specialists provide remote support—from purchase advice to setup assistance.

**Stock on hand:** Need something fast? We can supply from existing emergency stock for quick deployment.

**Sourcing & shipping:** We help you choose the right tech, support sourcing, consolidate equipment, and ship it where it's needed.

**Plug & play setup:** We configure and repack equipment (such as configured radios) so it's ready to use on arrival, even in low-capacity settings.

**Free storage:** Store equipment in our temperature-controlled warehouse at no cost. We consolidate shipments for easier government approvals and tax exemptions—saving on storage and demurrage fees.

**Costing made simple:** FITTEST offers flexible, needs-based pricing through a transparent cost recovery model, tailored to your operational needs. Have questions? Just ask—we're here to help.

## GET STARTED TODAY

**WFP staff:** Submit requests via [ASKTEC](#)

**Interagency partners:** Connect with us at the [UN Booking Hub](#)

**Have questions?** Email us at [FITTEST.WFP@wfp.org](mailto:FITTEST.WFP@wfp.org)