

# Our plan for making sure we support people in a way that is safe and right for them



The World Food Programme Protection and Accountability Policy 2020





#### **About us**

We are the **World Food Programme**. Or WFP for short.

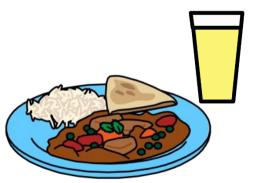


We are part of the United Nations.

The United Nations is a group of countries that work to make the world better and safer.

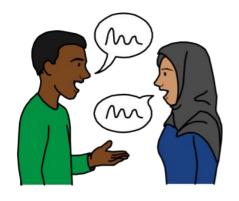


We help when people have food problems and do not have enough healthy food to eat.



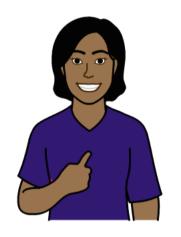
We give people food when war, floods and other big problems happen.

This includes problems between different groups of people in the community.



We also work with people to help them:

- Stop food problems in the future
- Cope better with food problems
- Have enough good, safe and healthy food to eat



#### **About this plan**

This plan is about making sure we support people in a way that is safe and right for them.



We should do more than give people food.



We should make sure people are safe and treated fairly when they get our support.

We should think about any problems they might have and how to solve them.



Our support should help make people's lives better and safer.

It must not put people in danger or make their lives worse.



We must work to stop or solve any problems that people have getting food from us.



We must also work with people we support in different countries to:

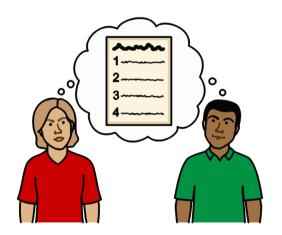
- Find out what they need and want
- Find out what they are worried about
- Check how our support is working



We must listen to people and change our plans if we need to.



We had a plan before this about keeping people safe.



In 2018 we asked some people to check how the plan was working.

They gave us a list of things to change. This includes making a new plan.

This is our new plan.

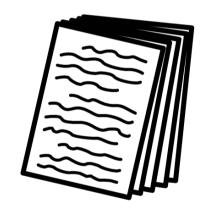
We asked people in different countries what should be in the plan first.

#### How we should work to make sure the people we support are safe and treated fairly

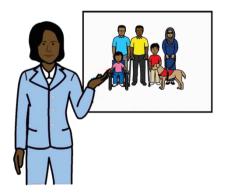


Our managers must work hard to make this plan happen.

They should make this plan part of all our work.



For example, it should be part of new plans and information we give people.



This means changing the way we work.

We must give people who work for us the right information and training about this plan.

There will be more information to help them know what to do.



There must also be enough money to make the plan happen.



We must find out what is happening in each place we work in.

We need good information to help us know how to support people.



We must talk to people to find out what problems they might have getting food from us.

The problems might change all the time.



#### For example:

• There might be problems with war and violence.



 There might be problems in the community where people live.

The problems might be different for boys and girls



• There might be problems with climate change.

Climate change is about the earth getting warmer. This is causing problems like more floods.



 It might be hard for some people to get our support.

For example, people with disabilities.



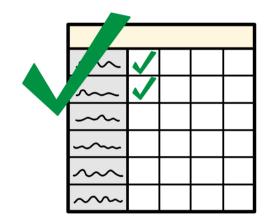
 There might be laws and rules that stop people getting food. We must work with local people to find out:



Who is most in danger and why

How they are in danger

For example, women with disabilities could be in danger because they are women and because they have a disability



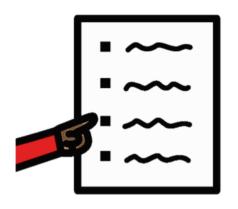
 How people can be safe when they get food from us



 How people want to get support and what is important to them

 What the people we support are already doing to keep safe

 Who we should work with to keep people safe



This will help us make the right plans to support people now and in the future.

### We must work with people to find out what they think.



We must work with the people we support.

They can help us make plans and decisions.

They can tell us how our plans are working and what needs to change.



We should also find out what other people think of our work, like:

- People who work for us
- Governments from the countries we work in
- Other organizations



We should tell people how our plans have changed because of what they told us.

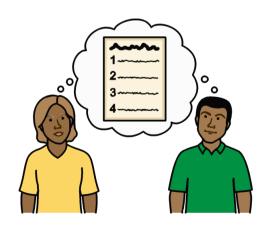


It should be easy for all groups of people to have a say in our work.

This includes women and people with disabilities.

No one should be left out.

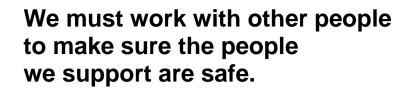
## We should support people to be safe and do well in the future.



We should help people have better and safer lives in the future.

For example, we should help people to:

- Find their own way to solve food problems
- Stand up for their rights





This means we must work together at the World Food Programme.

But we must also work with other people and organizations.

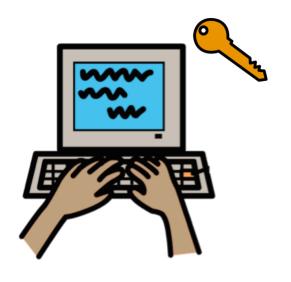


We must work with people and organizations in the right way.

For example, we must make sure that the organizations we work with also keep people safe.



We should also share information and good ideas with other organizations.



# We must get, keep and share information in a private and safe way.

We must tell the people we support how we will use information about them.

### We must work in a safe and fair way for everyone.



We must follow laws and rules about human rights in our work.

Human rights are rights that everyone in the world has.

Like the right to be safe.



We must make sure the people who work for us keep people safe.

They must not try to hurt people they support or do sexual things to them.



We must do something if the people who work for us are not keeping people safe.



We must also help with important work in the world to keep people safe.

Like work that countries are doing to make the world better for everyone by the year 2030.