**Decentralized Evaluation Quality Assurance System (DEQAS)**

**Customer Satisfaction Feedback on the quality of the DE QS advisory service Template**

The template to provide feedback about the service provided by the DE QS advisory service is a word table that can be copied and pasted into the body of an email and then completed.

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| **WFP Decentralized Evaluation Quality Support Advisory Service** | |
| **Customer Satisfaction Feedback Form** | |
| IOD PARC would like to know whether the service and feedback provided is satisfactory and if it can be improved. Your feedback is very important to measure performance and inform the DE QS Annual Review so please take a few minutes to tell us what you think.  Please rank the DE QS service (Good, Satisfactory, Unsatisfactory) as described below: | |
| **Rank** | **Criteria** |
| **Good** | Addressed the service request in a coherent manner with a strong understanding of the evaluation requirements, providing feedback that can be used for this request. |
| **Satisfactory** | Addressed the service request in a coherent manner with a satisfactory understanding of the evaluation requirements, providing useful feedback to meet the request. |
| **Unsatisfactory** | Service request not addressed and feedback provided not usable by the service requester. |
| **Please type your response here:** | |
| **Please add any additional comments and/or suggestions for improvements:** | |